

Enrolment Information and Refund Policy



General information

- Bookings are essential for all courses and workshops.
- Course fees are for tuition only, materials fees may apply to some courses.
- The Meeting Place is a cashless centre. Only debit and credit cards will be accepted. Cash or cheque may be paid at the City of Fremantle customer service desk or Fremantle Library.

Enrolment options

- Online: [Book online now](#).
- In person at the Walyalup Civic Centre, 151 High Street, Fremantle or The Meeting Place, 245 South Terrace, South Fremantle.
- By phone: Call 08 9432 9676.

Refund policy for courses and workshops

- Enrolments are confirmed once payment is received.
- If a course is cancelled by the Centre, you will be notified, and fees will be refunded.
- Refunds will be issued for course withdrawals prior to the start of the program if written request has been received at least:
 - 48 hours before the program for programs on Tuesdays-Fridays.
 - Before 12pm on the Friday before for programs held on a Monday.
 - Before 12pm on the Thursday before for programs held on a weekend.
- Fees are unable to be refunded for course withdrawals after the start of term.
- If a course is postponed for any reason, you will be notified. A refund can be arranged if you are unable to attend for the new dates if the request is made before the new start date. After the new start date, normal cancellation policy applies, and no refund can be offered.

Under 18 years of age

- Courses for children and teenagers are available.
- Creche facilities are available for some courses as stated in the program.
- Conditions apply for course attendees under 18 years. Please ask.