

Swim Program **KidSport** - Terms & Conditions

These terms and conditions apply in addition to our current Terms & Conditions for FLC Swim Programs above. You must agree with all terms & conditions upon enrolment.

Enrolling your child in our Swim Program

The KidSport voucher can only be utilised for lessons in our Over 5's, Squad, and Access and Inclusion programs for students aged 5 – 18 years old. Applicants must apply for a KidSport voucher for swimming lessons via <https://kidsport.dlgsc.wa.gov.au/> and select Fremantle Leisure Centre – Swim Programs as the approved KidSport club.

Once approved, your voucher (up to \$150) can be applied to your Swim Program family account to be utilised towards lessons.

Program Dates

As our swim programs are on-going, lessons are paid for on a fortnightly basis via direct debit. Most likely your KidSport voucher amount will not correspond to the cost of an exact number of lessons. Upon enrolment, you must supply direct debit details which will be utilised once the KidSport voucher credit runs out. Should you only wish to enrol to lessons within the amount of your voucher credit; you will need to fill out a cancellation form with your desired end date and submit this at least 3 days prior to the direct debit date. The Swim Program team are not responsible for monitoring KidSport voucher credit expenditure and dates.

Online Bookings

All online enrolments made via the Online Booking Page require payment pro-rata for the upcoming lessons in the current direct debit period. Once you have notified the Swim Program team via email; they can apply your KidSport voucher as credit to your swim program account, and future lessons and payments will utilise the KidSport voucher credit in the upcoming direct debits. Online bookings receive a 5% discount. The pro-rata booking fee is payment for the first one/two lessons and is non-refundable.

Bookings at the Centre

All bookings at the centre will be charged at the centre prices. If you wish to receive the 5% discount you must enrol online. You do not need to pay the pro-rata fee when making a booking at the centre, and it will remain as an outstanding amount on your account until the KidSport voucher is credited to your account. When enrolling you will need to provide your KidSport voucher number otherwise you will be charged the pro-rata fee. The pro-rata booking fee is payment for the first one/two lessons and is non-refundable.

Direct Debit Details

Upon any enrolment for lessons/sessions into our Swim Programs you must provide valid direct debit payment details. These will be utilised for lesson fees once the voucher credit has been expended. Should you wish to only swim for the duration of your voucher, you will need to submit a cancellation form either online or at the centre with your desired end date.

Application of KidSport Voucher

Once you have completed your enrolment either at the centre or online, you will need to notify the Swim Program team either via email (for online bookings) or enrolment form at reception. Once we have verified your KidSport voucher number, we will apply the amount to your Swim Program account.

Cancellations

Should you only wish to enrol into lessons within the amount of your voucher credit; you will need to fill out a cancellation form with your desired end date and submit at least 3 days prior to the direct debit date. The Swim Program team are not responsible in monitoring KidSport voucher credits expenditure and dates. The cancellation policy is the same across all our programs.

Remaining KidSport Voucher Credits

Most likely your KidSport voucher amount will not correspond to the cost of an exact number of lessons. E.g. \$150 would equvalate to 9 lessons at \$6.35 (with the 5% discount online) and leave \$2.85 left over. Once the voucher has been expended, the direct debit details provided upon enrolment will be utilised. If you cancel your booking and have remaining credit from your KidSport voucher, the credit it will remain on your Swim Program account for two years from date of issue.