



AGENDA ATTACHMENTS

Finance, Policy, Operations and Legislation Committee

Wednesday, 11 September 2019, 6.00 pm

**FPOL1909-1 IRRIGATION SERVICES TENDER FCC534/19
ATTACHMENT 1**

Tender evaluation matrix - Confidential under separate cover

**FPOL1909-4 ADOPTION OF THE COMMUNITY SAFETY AND CRIME
PREVENTION PLAN 2019-24**
ATTACHMENT 1 - Survey Report of Draft Feedback (August 2019)



Survey Report of Draft Feedback

August 2019

Alternate formats available on request.

Draft Community Safety and Crime Prevention Plan

Introduction

This report summarises phase two engagement feedback received on the draft Community Safety and Crime Prevention Plan 2019-24.

It follows the full engagement report (May 2019) detailing phase one community engagement, prior to development of the draft Plan.

Community Engagement

Phase two engagement, feedback on the draft Community Safety and Crime Prevention Plan 2019-24, was open from 2 August to 23 August 2019. Options included online (via My Say Freo) or hard copy with submission box at the Meeting Place South Fremantle and Wanjoo Lounge, Fremantle Library.

The consultation was advertised in the local newspaper (newsbites), via the City's e-newsletters (newsbytes & This is Business), in the noticeboard at the administration office and via a media release. A direct email was sent to 128 people who had previously participated in the engagement as well as precinct group convenors. An explainer video was also produced.

Findings

In total 9 submissions were received. The My Say Freo page was visited by 218 people between 2 to 23 August 2019 and 7 online submissions were received. The remaining submissions were 1 hard copy and a submission from the Fremantle Chamber of Commerce. Four of these submissions specifically stated that the Plan was good or important and two stated the Plan is standard remit / not above and beyond expectations.

The submissions were received in different formats so have been grouped around key themes. These were:

- **Built Environment and Lighting.** Support for the proposed lighting strategy but continued concern over reporting and repair of faults (this is addressed in the plan). There was also support for greater urban design emphasis.
- **Stakeholders.** Support for stakeholder partnerships such as attendance at key business events, with more ongoing support requested from WA Police.
- **Geographic Focus.** Mixed responses on focus – some wanting a city centre specific focus and others reiterating the need for a more visible presence in the suburbs. There were also queries around resourcing.
- **Social and Developmental Domains.** High level of support for social and developmental activities such as strengthening neighbourhoods, community participation, education and youth programs, and some requests for even greater focus in children and youth focus.

Draft Community Safety and Crime Prevention Plan

Comments on the overall Plan or three topic areas (stakeholder partnerships and internal capacity, community participation and awareness, role of the built environment in crime prevention and community safety): (11)

- It's all great work tackling a complex challenge not of the City's making, so you can mark me down as very supportive.
- It's an important document. I particularly like the strategies of community and sub-group engagement, education and designing out crime through thoughtful urban design.
- Good - I like creating safe paths of travel and connection to the nighttime economy, lighting audit, apply crime Prevention through Environmental Design, working with the PTA on a holistic approach to balance community safety with convenient public transport at bus stop locations in the Fremantle city centre, promoting bike safety activities, safety parking zones for bikes, school education visits, promotion of mental health and homelessness awareness, engage youth, continue to improve current relationship with Nyoongar Outreach Service and assist them to provide targeted intervention.
- It is pleasing to see a focus on all of these areas [that the Chamber has lobbied for] in the draft Plan. We really appreciate the efforts being made by both State and our City to find solutions to this complex issue.
- Nothing appears above and beyond expectations.
- They are standard remit.
- I'd like to know what the elected members consider are the measures of a successful CSCPP.
- Understand this plan sets out what the city will do but need to know actions of state and federal government.
- Who will make sure these are actioned.
- In Figure 1 it would be good to see this rating as a % rather than a count to more easily compare those who have experienced a crime and those where crime is a perception, rather than a reality. Similarly % differences in Figure 3 would help provide comparison to the areas of focus within the City itself.
- Would like to see KPIs for each of the 45 actions.

Action: *Percentages have been added to Figure 1. Percentages cannot be used in Figure 3 as these are counts of WA Police offences, however population size has been added to give context to offence frequencies.*

Role of the built environment / lighting: (18)

- More emphasis on urban design needs to be considered.
- Need to update lighting at parks so people feel safe to go there.
- Would like review and create street scape and landscape plans for problem areas highlighted in the plan, particularly Queen St/ Adelaide St and the rear of Market St/ South Terrace. (Businesses)
- Lighting outages – need greater reporting to Western Power.

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- Street light survey and checks have been ad hoc.
- Frequency of lighting outages (West End) not acceptable.
- Need a greater response to lighting in Fremantle's West End.
- Lighting needs to be in the suburbs.
- Businesses pleased to see proposal for lighting strategy to connect night time destinations. [action 3.4.3]
- Disappointing the lighting strategy not proposed until 2022, Esplanade Park in particular could be used more with better lighting. [action 3.4.3]
- Good idea for branding of city vehicles & mobile CCTV. [actions 2.3.2 & 2.3.5]
- Action 3.1.3 needs to be an ongoing priority and with specific actions allocated to it. [action 3.1.3]
- Mobile CCTV and lighting is good. [actions 3.2.5, 3.4.1, 3.4.2]
- Go green a good idea for bikes. [action 3.3.1]
- Need more passive surveillance – people on the street – in city centre. Encourage student accommodation.
- Design urban spaces with safety in mind and encourage active transport and safe places for people to gather.
- CCTV needed in Beaconsfield.
- Mobile CCTV needs to be in the suburbs.

Action: *The City identified the community concerns on lighting in phase one and developed two dedicated actions in the Plan to address this by formalising lighting audits (across the whole City of Fremantle) and allocating funding for an officer to do this over the life of the Plan. The mobile CCTV can be deployed anywhere in the City of Fremantle required, not just city centre, so the Plan will be updated to clarify this.*

Stakeholder partnerships: (8)

- Greater police presence needed.
- Recent trial of increased WA Police presence resulted in reduction in crime and anti-social behaviour.
- WA Police trial was successful but problems returning now finished.
- Of course you should maintain that relationship with WAPOL however it is hard to not feel they use our resources for their jobs.
- There is no figure of the effectiveness of the Noongar Outreach Service. [action 1.2.4]
- We support attendance by both the Community Safety team leads and the WA Police quarterly at our Fremantle Chamber Committees – particularly our Small Business and Retail Committee. [action 1.3.1]

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- Businesses - want the City of Fremantle to deliver training in city centre, South Fremantle, North Fremantle – e.g. manage drug affected persons, response pathways, expectations. [action 1.3.4]
- A lot of talk about collaborative efforts but I do not believe this is happening at the level that is necessary.

Action: *Statistics of the Nyoongar Outreach Service are publically available in their annual report:* www.nyoongaroutreach.com.au/publications-and-links

Geographic focus (7):

- How much focus is outside city centre.
- What % of time is allocated per day for Fremantle suburbs.
- Community Safety Team is not visible outside city centre.
- Be visible in suburbs and let people know you are there.
- Need a dedicated community safety team for city centre not whole of Fremantle district.
- I believe what is required is dedicated and constant city centre team that is not stretched to the total Fremantle district.
- Continued visible presence of Community Safety Team in city centre.
(Businesses)

Action: *There is an action to improve the visible presence in the suburbs [action 2.3.2] plus attendance at events. The Plan also has an action to review the current resourcing and effectiveness and make any recommendations necessary [action 1.4.2 Review current Community Safety resourcing and effectiveness].*

Social / Developmental: (7)

- Support for strengthening neighbourhoods to support crime prevention and community safety.
- Positive comments on the developmental and social crime prevention methods.
- Support greater community participation and awareness in management of anti-social behaviour, homelessness and drug and alcohol related issues.
- I'd like a greater focus on education and youth programs.
- School visits a good idea. [action 2.2.1]
- School visits a great idea - but only two visits per year - really!!!! [action 2.2.1]
- Want Community Safety involvement in school holiday programs as well.
(Businesses)

Action: *Action 2.2.1 has been reworded to offer at least two visits per year, allowing for more to be offered based on the team's workload at the time. The City also*

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carries out other school visits via the civics and citizenship curriculum area. The City will also investigate external funding for further programs and already offers a range of activities in the school holidays.

Resourcing (financial and personnel): (5)

- Need to apportion costs to the operational actions to show the human resources have been allocated.
- How many staff perform community safety at one time.
- Secure more external funding for initiatives.
- I'd like to know the total cost of community safety and crime prevention.
- It appears your team is underfunded and staffed.

Action: *Each action is allocated to an area for responsibility and is required to be reported on annually through the Corporate Business Plan reporting. Action 3.2.2 has been amended to state the City will seek external funding for further community safety and crime prevention initiatives, as they become available. In 2019/20 there was \$1,378,763 budgeted for Review and administer emergency management plan, Maintain CCTV cameras servers and network infrastructure, Operate the CCTV system, Conduct community safety patrols, Support the street area nightclubs, Process animal registrations, Administer and enforce ranger legislation, Administer and review community safety and crime prevention, Operate animal pound.*

Next Steps

Based on the feedback received updates will be made to the draft Community Safety and Crime Prevention Plan 2019-24 as listed above in the notes.

Each action has responsibility allocated to a unit in the City and as specified on page 8 will be reported annually through the Corporate Business Plan.

The feedback received and the amended Plan will be sent back to Council in September 2019 recommending adoption.

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Appendix to the Survey Report of Feedback on the Draft Community Safety and Crime Prevention Plan 2019-24 (August 2019).

Detailed Submissions

Question 1

What are your thoughts on the 3 focus areas on page 5 - Stakeholder partnerships and internal (City) capacity, Community participation and awareness & Crime prevention and urban design?

<p>Respondent 1</p> <p>Topic 1 - It appears your team is underfunded and staffed. It is WAPOL's job to conduct these roles of crime prevention primarily, your community safety teams have no legal authority to move on people, stop violent assaults etc, criminals know this. Whilst it is positive seeing the crew out on the street, they are never visual outside the CBD. Of course you should maintain that relationship with WAPOL however it is hard to not feel they use our resources for their jobs. I also have concern that your resources wouldn't be bought to extend the services to outside the CBD to the suburbs where many issue exist.</p> <p>Topic 2 - Good idea, again you are not police officers and shouldn't act as such. Public education is always a good way forward. What methods are you talking about though, none are mentioned to review?</p> <p>Topic 3 - Mobile CCTV and lighting is good. However again, this needs to be also in the suburbs, and a letter drop to residents etc to inform them should take place. Yes CBD is important, but so is your suburbs, remember this is where your ratepayers reside too.</p>
<p>Officer comment</p> <p><i>Mobile CCTV can be deployed to any suburb in the City of Fremantle, the action covering this will be edited to clarify this.</i></p>

<p>Respondent 2</p> <p>I'm concerned there is nothing here about 5G, especially as it's being considered by some in Australia, and around the world, as a form of trespass, and a form of assault.</p>
<p>Officer comment</p> <p><i>Noted</i></p>

<p>Respondent 3</p> <p>I like the concepts of developmental and social crime prevention methods to engage young people, strengthen neighbourhoods to support crime prevention and community safety, design urban spaces with safety in mind and encourage active transport and safe places for people to gather.</p>

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Officer comment

Noted

Respondent 4

They're kind of obvious priority areas.

Officer comment

Noted

Respondent 5

They are the bare minimum as to what I expect the focus of my Elected Members should be.

Officer comment

Noted

Respondent 6

Topic 1 - The ComSafe Team appears to be underfunded. There is no dedicated team for the CBD. Many of the CBD incidents aren't crimes with which the WA Police will deal. Also the police presence in the CBD has dropped since their trial increase has finished. If the City of Fremantle wishes to encourage shoppers to spend more time in the CBD a dedicated team is required. (More often the reply to a request for assistance is that the team "is not in the area".)

The ComSafe Team needs to plan ahead. On the afternoon of 20th August 2019, the West End Whatsapp group was advised that there were no team members available so the service had finished at 6pm. This is a result of bad staff management or lack of resources.

As the WA Police have now reduced their presence after a temporary increase and incidents of crime and anti-social behaviour have begun to rise again, has the Council approached the State Government about this? No mention of any lobbying has been made to local residents and businesses.

Topic 2 - The City is funding the Street Doctor but no support was given to the Sunday morning breakfasts for the homeless that the community attempted to instigate.

Topic 3 - Lighting is poor in several areas in the CBD. It is upsetting to note that the City will not address this until 2022. (Also, the Esplanade Park could be used well into the evening during summer if better lighting was provided becoming a better community space.)

Urban planning is important in crime prevention. It is a shame that the student and elder-care accommodation was removed from the Woolstores Shopping Centre development as these residents would have added to the passive surveillance of the streets.

The pedestrian only malls are dead spaces in the evenings. High Street Mall needs to be reopened to allow traffic to increase this space's use and its "Eyes on the Street".

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The West End is dead in the evening - what is Council doing to encourage student accommodation in the area so as to add to the passive surveillance? (UNDA under-utilises its current student accommodation.)

Officer comment

In response to Topic 1, there does not appear to be any record of this on Whatsapp. All other comments are noted.

Respondent 7

All very well in theory, but if not actioned it has no benefit for the community.

Everyone is well aware of the issues in Fremantle - antisocial behaviour, drugs violence and crime. But when these issues are raised by the community - they are minimized, and the community is told that Police, CSO's etc are doing their best.

More is required to make Fremantle a safe place and a place people want to visit but more importantly live.

Urban design - lighting is discussed but who monitors and reports these outages. The amount of times that there are outages in the West End is not acceptable.

Urban design flaws - in terms of closed in spaces, the mall, Woolstores etc create hubs of antisocial behaviour and criminal activity. More emphases on urban design needs to be considered.

Officer comment

There are two actions specifically dedicated to auditing and reporting lighting outages, proposed for funding and allocated to an area for responsibility.

Question 2

When considering possible approaches to crime prevention (page 5), and the role of local government, what are your thoughts on the 45 actions proposed in this draft Plan?

Respondent 1

Firstly, your team is not the police. Since the introduction of this community safety, there has been a significant decline of service of Rangers in the suburbs as well as community safety there, namely White Gum Valley/Beaconsfield and South Freo. It is hard to show you are monitoring safety in the suburbs of Freo.

In respect to the 45 actions, many of these are already in a standard remit of what your teams should be doing as part of jobs performed. 1.1.4 - what is this alliance? I am not sure of any alliance with East Freo and others in relation to crime etc, there are no meetings that take place between Rangers/Community Safety Teams etc apart from LEMC which is not crime related.

There is no figure of the effectiveness of the Noongar Outreach Service although \$150,000 appears to have been committed?

How much of your focus is outside the CBD?

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<p>Eyes on the street mobile lighting etc should be rolled out to the suburbs as well.</p> <p>School visits good idea.</p> <p>Good idea for eh branding of city vehicles and mobile CCTV.</p> <p>Who is Neighbourhood Watch? No one really knows this anymore do they?</p> <p>Go green idea is good for bikes.</p> <p>Need to update lighting at parks etc so people do feel safe to go there (3.4.1).</p>
<p>Officer comment</p> <p>All local governments within the WA Police Fremantle District, including the City of Fremantle, have committed to the Community Safety Alliance (action 1.1.4). Reported on annually in their annual report.</p>

<p>Respondent 2</p> <p>Again, I'm concerned you're ignoring one of the greatest safety concerns on the planet right now, which, as mentioned, is being interpreted by some as a form of trespass and assault.</p>
<p>Officer comment</p> <p><i>Comments noted</i></p>

<p>Respondent 3</p> <p>I like creating safe paths of travel and connection to the night-time economy, lighting audit, apply crime prevention through Environmental Design, working with the PTA on a holistic approach to balance community safety with convenient public transport at bus stop locations in the Fremantle city centre, promoting bike safety activities, safety parking zones for bikes, school education visits, promotion of mental health and homelessness awareness, engage youth, continue to improve current relationship with Nyoongar Outreach Service and assist them to provide targeted intervention.</p>
<p>Officer comment</p> <p><i>Comments noted</i></p>

<p>Respondent 4</p> <p>Great police presence. There is no doubt that many troublemakers descend on Freo for a range of reasons, mainly to gain some advantage like money, goods (illegally) or drugs. Get them off the streets and more people will want to come to Freo. It only takes one bad experience to make people feel like they don't want to come back.</p>
<p>Officer comment</p> <p><i>Comments noted</i></p>

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Respondent 5

As polarising as it might be (it doesn't need to be) - I think we need to bite the bullet and apportion primary responsibility for an action between local, State and Federal Govt. I understand that this is a plan of what the City can / will do - but that needs to be planned in the context of the three tiers of Govt.

If that means these 45 don't change and are the primary responsibility of the City, but that there are another 45 actions that are the responsibility of the State and Feds, then that paints a clearer picture for everyone.

I'd like to see more detail and clearly identified KPI's for each of the 45.

2.2.1 A great idea - but only two visits per year - really!!!!

Budget - Each of the 45 actions comes at a cost. Consequently the items identified as Operational should be identified in dollar terms too. If that cannot be done, it is fair to assume that the quantum of HR to be applied has not been calculated - and that has the potential to leave the action somewhat rudderless.

Officer comment

Comments noted

Respondent 6

3.4.2 - Numerous streetlight outages have occurred in the West End in recent years. These outages have lasted up to 7 months. The ComSafe Team have reported some of these outages to Western Power, but if they were active within the community, especially in the evening, they should be able to see all outages immediately. There are residents of the CBD, not just businesses.

Streetlight Survey - The West End has suffered from several streetlight outages over the last 24 months. ComSafe stated that they would survey all lights and report to Western Power, and then do continuous checks as part of their patrols. This has been occurring on an ad hoc basis. There are currently lights out in the CBD and have been continuously for at least 8 months.

Officer comment

Comments noted

Respondent 7

Again all good in Theory - but they are pretty general guidelines and who will make sure these items are actioned.

What is essential is to have a dedicated CBD police patrol team and a dedicated CBD Community Safety Officer team that are continuously in the CBD and not stretches across the whole Fremantle district.

Officer comment

Comments noted

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Question 3

Is there anything else you would like to tell us about the draft Community Safety & Crime Prevention Plan 2019-24?

Respondent 1

Yes. You are unclear to us how many staff at one time you have performing community safety, and what percentage of time is allocated per day for the suburbs of Freo. Also, why do the teams not report illegal dumping, issues in the suburbs etc?
 You need to focus on implementing this also away from the CBD, remembering Police's role also. The suburbs need to have a better focus on crime/safety etc, even if that is letter dropping residents and placing mobile cameras/lighting etc.
 Some good ideas here are put forward, but many of the point (45) are stock standard remits for that position in Local Government anyway. nothing appears above and beyond expectations in my view. You need to increase presence, increase staff possibly and advise of your intentions to actually focus your attention in areas outside the CBD.
 Community Safety Officer Attendance (pg 6) shows a huge spike in anti-social behavior, since 2017, you have no power to curb this and it is often a waste of resources trying to do so, you aren't police nor should you try to be police. Start patrolling the suburbs, report littering, be visual let people know you are there, don't keep waiting on people to phone issues through all the time, we get sick and tired of it. It just looks lazy on your behalf.
 You need to vastly improve this plan you have put forward, if you can secure \$1 million for CCTV in funding, you can source more funding for community safety initiatives more than the bare minimum you are offering up here in this plan.

Officer comment

Seeking external funding has now been specified within the Plan.

Respondent 2

It seems the penultimate question here should be in the past tense.
 To the question above: You need to start talking publically about 5G. Mainly because it's an untested form of technology with a dubious (military) background with the potential to put at risk the health of Fremantle's people, animals, plants, insects, and children, too.
 But also because it's the first wave of a fundamental alteration of the nature of Fremantle: Along with 5G, IoT is coming, as is AI. Combined, these will bring what some are calling the next Industrial Revolution. This is going to raise a raft of public and private concerns, just as it should raise a raft of concerns right now for any Preactionary Principle, Duty of Care, health-oriented council. That Fremantle Council is not talking about this; that it is not on the My Say Freo list of actions for debate; that there is not a council officer focused on this revolution, is disconcerting, to say the least, given many other councils and cities in WA, around Australia, around the world, are fully engaged in this deep community problem to the point where cities like Brussels and Vienna have banned 5G, Gold Coast has delayed it, Vic Park, too, on health grounds. I will add, for the burgeoning number of people aware of this "revolution" it makes a mockery of councils promoting themselves as progressive, green, up-to-date, safety and crime conscious, while they're also silent about it, thus exposing themselves to speculation they're in the pockets of industry, or haven't the moral fiber or creativity to take them on.

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Officer comment

Comments noted

Respondent 3

It's an important document as we need to improve safety and be seen to improve it. I particularly like the strategies of community and sub-group engagement, education and designing out crime through thoughtful urban design.

Officer comment

Comments noted

Respondent 4

I have witnessed many criminal and anti-social events in Fremantle in the past few years, many more than the previous ten or 15. I have seen assaults, thefts, threats and daylight drug dealing. My daughters were threatened by a 'homeless' man (I don't know or believe that he was homeless). They don't like going to Fremantle anymore.

Officer comment

Comments noted

Respondent 5

It's all great work tackling a complex challenge not of the City's making, so you can mark me down as very supportive.

I'd like to know the total cost to the City of Community Safety and Crime Prevention.

I'd like a greater focus on education and youth programs.

I'd like to know what the Elected Members consider are the measure/s of a successful Community Safety and Crime Prevention plan.

Officer comment

For the 19/20 FY it is \$1,378,763 to Review and administer emergency management plan, Maintain CCTV cameras servers and network infrastructure, Operate the CCTV system, Conduct community safety patrols, Support the street area nightclubs, Process animal registrations, Administer and enforce ranger legislation, Administer and review community safety and crime prevention, Operate animal pound.

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Respondent 6

No one in the community wants to damage Fremantle's reputation by going to the media or posting on social media. But, when both the local and state governments are denying there is a problem (such as WA Police using poor statistics to justify their reduction in presence) or ignoring that problem, then little other recourse is available. Using excuses such as that crime is rising in other areas (such as the Perth's CBD) doesn't help to alleviate the concern of local residents and businesses.

Fremantle community members don't want to denigrate Fremantle's name in the media and on social media, but when the state and local governments either deny there is a problem (e.g. WA Police using poor statistics to justify its reduction in the patrolling of the CBD), ignore it (and asking the community to ignore it as well) or not be aware of it (e.g. allowing the situation to degenerate over the last summer), then the residents and businesses have no other choice. It is also easy for those in charge to blame a nation-wide or world-wide trend, and to belittle the concerns of the community. Unfortunately it appears the City is letting things slip again in the leadup to summer (when the anti-social behaviour is worst), and that will simply mean further stories will appear in the media.

Officer comment

Comments noted

Respondent 7

There is alot of talk about collaborative efforts, be it the Police, Council, CSO's and State support with community involvement, but I do not believe this is occurring at the level that is necessary.

If we compile real statistics and factual information we can see antisocial behaviour and crime is on the increase and without continual dedicated CBD Police patrols and a dedicated CBD team of CSO's (who are separate to rangers and servicing the wider Fremantle district) the issues that we constantly have in the CBD will not be reduced and the City will further deteriorate.

Council and Police surely have gathered enough information through surveys from the community, forums etc to realise that what is required is a dedicated and constant CBD team one that is not stretched to the total Fremantle district.

I don't understand how the increased patrols were only as a trial which ended conveniently on election day.

They need to constant.

There are now times when CSO's are not present during supposedly working hours and when community members are told to call police as CSO's aren't in vicinity. Much more is needed. What we have currently is not enough and can't be stretched further.

Officer comment

Comments noted

ATTACHMENT 2 - Amended Community Safety and Crime Prevention Plan 2019-24



Draft Community Safety & Crime Prevention Plan 2019-24

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Adopted:

www.fremantle.wa.gov.au

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Introduction

The City of Fremantle's Strategic Community Plan 2015-25 aims for Fremantle to be an environment where people feel safe, with public spaces that encourage people to linger and interact, and places and spaces designed to be actively used throughout the day and night by everyone. As a destination city Fremantle also attracts visitors of all ages, which brings unique challenges and opportunities.

Community safety and crime prevention are complex issues and many aspects are not under the control of local government. Therefore, successful initiatives require a collaborative effort from all tiers of government, stakeholders and the community.

The City of Fremantle took a leadership role in local government when it introduced an in-house community safety team. The City carries out other community safety and crime prevention initiatives in partnership with government, organisations, community and business. For example actively using free technology to improve communication and sharing of information amongst business owners in the Fremantle city centre.

The City has also demonstrated an advocacy role to identify and highlight areas of need and interest and work with a range of stakeholders to find solutions.

Much of the City's core service delivery impacts on community safety, from strengthening communities through provision of facilities and services, to providing infrastructure such as lighting and maintenance of public spaces.

The development of this Plan is another reflection of the City's role as a leader, partner, advocate and service provider, and its capacity to continue to improve community safety and crime prevention

throughout Fremantle. The development, implementation and review of the Plan was overseen by the Community Safety Reference Group (CSRG) which includes senior members of WA Police, City of Fremantle elected members and staff.

Purpose of this Plan

The purpose of the Community Safety and Crime Prevention Plan is to set priorities for community safety and crime prevention for the next five years across the City of Fremantle. This includes actions the City can lead and facilitate, or advocate where control sits outside local government.

Community Engagement and Statistics

The actions in this Plan have been developed based on community engagement, statistics, strategic priorities and relevant literature. These are outlined in more detail below.

Community and stakeholder engagement

Commencing in 2018 the City of Fremantle conducted an engagement process which included the local community, visitors, businesses and stakeholders including the social services sector. Nearly 500 people were engaged either online or face to face via workshops, school visits, forums or surveys.

Across all groups the main themes which emerged via community and stakeholder engagement were:

- Perception of safety, communication & knowledge (e.g. reporting pathways).
- Drug and alcohol use and associated issues.
- Anti-social behaviour in Fremantle city centre.
- Lighting, maintenance, and accessibility issues in Fremantle city centre.
- The need for broad social services working in partnership.

- Lack of awareness or visibility of community safety in suburbs.

Some more localised issues highlighted were:

- Petty theft and disengaged youth a concern for Fremantle city centre businesses.
- In Beaconsfield antisocial behavior, dead end streets, lack of lighting and high concentration of social housing.
- In Hilton drug use, lighting, localised crime.
- In North Fremantle drug and alcohol use, lighting, social housing.
- In South Fremantle stealing, bike theft,

Key locations needing attention were highlighted as:

- Queen St.
- North end of Market Street / Pioneer Park.
- Quarry / Parry / Queen Victoria Streets junction.

Residents ranked their overall feeling of safety in their suburb using the same scale as the City's biennial community perception survey. The overall ranking was okay, consistent with the findings of the most recent perceptions survey in 2017 under 'safety and security in your local area'. Results were split into those who identified as a victim of crime or not, see figure 1.

Further information is available in the community safety and crime prevention plan community engagement report, May 2019.

Evidence and statistics

The City of Fremantle Community Safety team record daily task statistics. Figure one shows statistics over the past three financial years. Based on statistics the most frequent issue attended to by the Community Safety Team from July 2016 to June 2019 in the Fremantle city centre was anti-social behavior, with an increase in attendance over the past three years. .

The City of Fremantle sits within the WA Police Fremantle District, which extends beyond the City of Fremantle boundary. Therefore, individual suburb data from 2018-19 has been collated to account for the variance across the City of Fremantle. Fremantle as a destination city has a unique set of challenges and does not reflect the wider local government.

It is important to note that crime statistics are a limited resource as not all incidents are reported and some crimes traditionally have a larger under-reporting than others. Historical comparisons should be done with caution due to differences in recording, for example 'stealing from motor vehicle (contents or parts)' and 'stealing from a dwelling and fraud (credit card)' did not exist before June 2017. All statistics below have been gathered from the WA Police Force website¹.

Figure three shows the 2018-19 crime statistics in the City of Fremantle's suburbs, with Fremantle presented outside of the City's average rate due to the difference in this location with the city centre.

Key issues in individual suburbs in 2018-19 were:

- Fremantle – Offences higher than suburbs due to city centre. Top offences stealing, fraud and drug offences.
- Beaconsfield – Higher than other Fremantle suburbs in: sexual offences, family assault, non-family assault, family and non-family threatening behaviour, dwelling burglary, stealing of motor vehicle, property damage, drug offences.

¹ Western Australia Police Force (2019) Crime Statistics. Retrieved on 16 June 2019 from: www.police.wa.gov.au/Crime/CrimeStatistics#/

- Hilton - Breach of restraining order above average compared to other Fremantle suburbs.
- South Fremantle - Property damage, graffiti and stealing above average compared to other Fremantle suburbs.
- O'Connor - Fraud and non-dwelling burglary above average compared to other Fremantle suburbs, reflecting the commercial focus in this suburb.

Across the City of Fremantle the highest frequency offences were:

- Stealing (mainly items from vehicles).
- Fraud (e.g. credit card).
- Drug offences.
- Property damage.

At the state level, the Western Australian five year averages also show an increase in drug offences, see figure 4.

Approaches to crime prevention

Crime prevention literature describes four interdependent models of crime prevention:

- Developmental (early intervention, identifying early causes of criminality).
- Social (strengthening neighbourhoods and enhancing social capital to prevent crime).
- Situational (increasing risks of detection, increase difficulty of offending).
- Criminal justice (police, courts and prisons).²

Each model employs different approaches to prevent or lower crime. Some bring quick results, others can take many years. Criminal justice sits outside the control of local government,

² Clancey, G. Crime Prevention Fact Sheets. Accessed from: www.gclancey.com/fact_sheets.php

however the City can contribute some components of the other three models and has incorporated this approach into the actions in this plan.

Plan conclusions and recommendations

Based on the engagement and statistics the actions in this plan have been grouped around three key themes:

Topic 1 - Stakeholder partnerships and internal capacity. The City will develop and maintain its relationships with WA Police and other government departments as well as stakeholders in social services and business to share knowledge and resources for the benefit of the community. The City will also ensure it improves and maintains internal staff capacity and skills and actively promotes positive initiatives.

Topic 2 - Community participation and awareness. The City will use developmental and social crime prevention methods to engage young people, strengthen its neighbourhoods to support crime prevention and community safety.

Topic 3 – Crime prevention and urban design. The City recognises the role the built environment can play in situational crime prevention, by increasing the risk of detection and increasing the difficulty of offending. A range of actions can assist to support active transport, improve lighting to encourage enjoyment of the city at night, and ensure regular maintenance to improve perception of safety.

Figure 1: Community Perception of Safety in their Area (Overall), My Say Freo responses

	Excellent	Good	Okay	Poor	Terrible
Total - Non Victim	9	14	20	7	2
Total - Victim	5	12	34	29	11
TOTAL	14	26	54	36	13

Figure 2: Community Safety Officer Attendance July 2016- June 2019

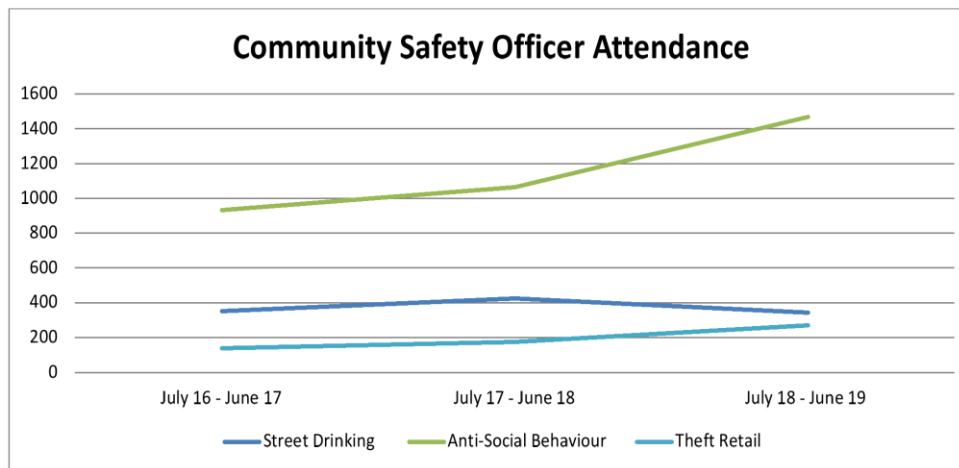


Figure 3: Crime Statistics 2018-19 City of Fremantle Suburbs (blue denotes highest for suburbs or more than double suburb average)

Statistics correct at time of printing.

	Beacons field	Hilton	Samson	North Fremantle	South Fremantle	O'Connor	White Gum Valley	Total for all suburbs except Fremantle	Average rate for all suburbs except Fremantle	Fremantle
Sexual Offences	10	9	3	4	3	1	3	33	4.7	37
Assault (Family)	45	37	4	28	9	4	10	137	19.5	98
Assault (Non-Family)	32	16	2	12	17	12	3	94	13.4	260
Threatening Behaviour (Family)	5	2	2	4	2	2	2	19	2.7	11
Threatening Behaviour (Non-Family)	10	4	1	5	11	2	1	34	4.8	62
Robbery	2	1	1	2	5	3	1	15	2.1	17
Dwelling Burglary	58	42	10	41	24	11	35	221	31.5	96
Non-Dwelling Burglary	24	9	4	11	15	35	6	104	14.8	61
Stealing of Vehicle	26	11	6	12	12	9	8	84	12	63
Stealing	160	144	53	203	309	182	39	1,090	155.7	1,449
Property Damage	90	42	10	53	91	21	22	329	47	330
Arson	2	0	3	1	1	1	1	9	1.2	4
Drug Offences	114	27	1	73	27	22	38	302	43.1	461
Graffiti	4	1	0	7	12	5	0	29	4.1	52
Fraud & Related Offences	85	56	5	91	74	99	15	425	60.7	806
Breach of Violence Restraint Order	18	28	6	11	9	2	11	85	12.1	89
Total of Selected Offences	685	429	111	558	621	411	216	2176	311	3,896
*Estimated resident population	4,985	3,934	1,921	3,340	3,081	463	2,960	28,295	-	8,211

*Australian Bureau of Statistics (2017) Census Quick Stats, ABS

Figure 4: WA Five Year Averages (Selected Offences)³

Summary Offence Categories	2016-17	2017-18	2018-19	5 year average (2013-14 to 2018-19)	% Change from 5 year average
Selected Offences Against the Person (excluding Family Related Offences)	23,219	23,517	21,974	22,049.2	-0.3%
Family Related Offences (Assault and Threatening Behaviour)	22,749	21,565	21,974	20,402.0	+7.7%
Selected Offences Against Property	164,462	153,838	155,205	162,797.6	-4.7%
Drug Offences (Possess or Dealing)	34,604	32,756	30,760	29,884.4	+2.9%

Monitoring, Reporting and Review

The actions in the Community Safety and Crime Prevention Plan will be reported annually through the Corporate Business Plan reporting and the Plan will be reviewed within five years.

³ Western Australia Police Force (2019) Crime Statistics Year to Date Comparison. Retrieved on 1 August 2019 from: www.police.wa.gov.au/Crime/CrimeStatistics#/

Community Safety and Crime Prevention Action Plan

Action	Responsibility	2019-20	2020-21	2021-22	2022-23	2023-24	Total Cost
Topic 1 – Stakeholder partnerships and internal capacity							
Recommendation 1 – Maintain and strengthen relationship with WA Police to share knowledge and resources.							
1.1.1 Maintain representation of City of Fremantle Elected Members, Staff and WA Police on Community Safety Reference Group. Meet at least four times per year.	Community Safety	To deliver over each year of Plan.					Operational
1.1.2 Create a Memorandum of Understanding (MOU) with WA Police to support and share knowledge.	Community Safety	Deliver	To deliver over each year once implemented.				Operational
1.1.3 Support WA Police with campaign targeting stealing from cars (e.g. 'look, lock, leave') by placing signs and stickers in car parks and on ticket machines.	Field Services	To deliver over each year of Plan.					Operational
1.1.4 Maintain active membership of the Local Government Alliance. Local Governments include Cockburn, Mosman Park, Cottesloe, East Fremantle, Peppermint Grove.	Community Safety	To deliver over each year of Plan.					Operational

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Action	Responsibility	2019-20	2020-21	2021-22	2022-23	2023-24	Total Cost
Recommendation 2 – Work with partners to increase social support available in the Fremantle community.							
1.2.1 Support the research component for the '20 Homes 20 Lives' Fremantle project, delivered through RUAH & St Patrick's Community Centre to exit homelessness and achieve a better quality of life.	Community Development	\$40,150	\$47,080				\$87,230
1.2.2 Continue to advocate with local providers for culturally appropriate health and social services.	Community Development	To be delivered over each year of Plan.					Operational
1.2.3 Continue working relationships with Alma Street Mental Health Clinic outreach workers.	Community Safety	To be delivered over each year of Plan.					Operational
1.2.4 Continue to improve the current working relationship with the Nyoongar Outreach Service and assist them to provide targeted intervention.	Community Safety	Provide a list of at-risk individuals. \$30,000 funding	\$30,000 funding	\$30,000 funding	\$30,000 funding	\$30,000 funding	\$150,000 funding
1.2.5 Continue working relationship with the Department of Communities.	Community Safety	To deliver over each year of Plan.					Operational

Action	Responsibility	2019-20	2020-21	2021-22	2022-23	2023-24	Total Cost
1.2.6 Work with state government agencies to explore strategies to reduce crime and anti-social behaviour through social services, intervention strategies, restorative justice and mental health services.	Community Development	To deliver over each year of Plan.					Operational
1.2.7 Create a homelessness plan/strategy for the City of Fremantle	Community Development	To be delivered	Implementation and delivery of the plan/strategy each year thereafter				Operational
Recommendation 3 – Work with key stakeholders in the Fremantle business community.							
1.3.1 Attend key business group meetings (e.g. Fremantle CCI, Freo Now) to discuss relevant community safety or crime prevention topics.	Community Safety	To deliver over each year of Plan.					Operational
1.3.2 Proactively promote the Liquor Accord amongst all licensed premises to ensure responsible service of alcohol within Fremantle.	Field Services	To deliver over each year of Plan.					Operational

Action	Responsibility	2019-20	2020-21	2021-22	2022-23	2023-24	Total Cost
1.3.3 Raise awareness about the Community Safety team and reporting pathways (e.g. City/WA Police) as part of regular business communication channels.	Economic Development	<i>Contribute to Fremantle Crisis Support Service Brochure</i>	To deliver over each year of Plan.				Operational
1.3.4 Facilitate an annual community safety briefing for businesses based on current topics, in collaboration with Economic Development. <i>Retail theft will be a concentrated topic, providing evidence based crime reduction strategies to increase the theft prevention abilities of businesses.</i>	Community Safety	To deliver over each year of Plan.					Operational - minimal
1.3.5 Explore options on reducing opening times of retail liquor outlets in the Fremantle city centre in conjunction with WA Police.	Field Services	Implement					Operational

Recommendation 4 – Improve and maintain internal City staff capacity and promote positive staff initiatives.							
1.4.1 Promote awareness of the 'Eyes on the Street' program internally.	Community Safety	Develop training in conjunction with WA Police.	Deliver to existing and new staff who work across the City of Fremantle.				Operational
1.4.2 Review current Community Safety resourcing and effectiveness.	Community Safety	Investigate and recommend.					
1.4.3 Promote proactive initiatives or activities of the Community Safety team at least once per quarter.	Communication	To deliver over each year of Plan.				Operational	
Topic 2 – Increase community participation and awareness							
Recommendation 1 – Increase community understanding or awareness of social issues affecting the Fremantle community.							
2.1.1 Continue to deliver the 'Donate without Doubt' campaign aiming to help homeless people by diverting funds to St Patrick's Community Centre.	Community Safety	To deliver over each year of Plan.				Operational	

2.1.2 Continue to work in collaboration with community partners through Homelessness Week to raise community awareness.	Community Development	To deliver over each year of Plan.					Operational
2.1.3 Promote community awareness of mental health issues as part of Mental Health Awareness Week.	Community Development	To deliver over each year of Plan.					Operational
Recommendation 2 – Engage with children and youth as a form of early intervention and to build ongoing relationships.							
2.2.1 Evaluate and formalise community safety school visit lesson plan, based on approach used during community engagement in 2019. Community Safety team to deliver school visits.	Community Safety	Evaluate and finalise with community engagement. Offer at least one visit.	Offer at least two visits.	Offer at least two visits.	Offer at least two visits.	Offer at least two visits.	Operational
2.2.2 Work with stakeholders such as WA Police, youth service organisations and neighbouring local governments to address relevant youth crime issues in the Fremantle district.	Community Safety	To deliver over each year of Plan.					Operational

2.2.3 Community Safety Team to present at Fremantle Youth Network meeting to explain the function of their team.	Community Safety	Deliver		Deliver		Deliver	Operational
2.2.4 Hold a stall or participate in the City's annual Youth Week event to engage with young people.	Community Safety	To deliver over each year of Plan.					Operational
Recommendation 3 - Strengthen crime prevention and community safety in the City's neighbourhoods.							
2.3.1 Review the home security checklist against best practice and update on City of Fremantle website.	Community Safety		Review and update		Review and update		Operational
2.3.2 Brand selected City field vehicles to be a visible presence in Fremantle suburbs. Selected vehicles also to be equipped with CCTV.	Field Services		Implement \$10,000	Implement \$10,000			\$20,000
2.3.3 Attend one community event or neighbourhood activity annually to promote community safety or crime prevention, depending on current issues or interest (e.g. UV property marking).	Community Safety	To deliver over each year of Plan.					Operational

2.3.4 Encourage and support Neighbourhood Watch WA to share information with the Fremantle community.	Community Safety	To deliver over each year of Plan.					Operational
2.3.5 Attend at least three City precinct group meetings per year, or as required, to discuss relevant community safety topics.	Community Safety	To deliver over each year of Plan.					Operational
Topic 3 – Role of the built environment in crime prevention and community safety							
Recommendation 1 – Support active transport and public transport by increasing security.							
3.1.1 Deter bike theft by installing 'Go Green' bike safety parking zones linked to existing CCTV, in conjunction with Technical Services.	Community Safety	Identify locations. Request budget for delivery 20/21.	\$40,000 if approved			\$40,000	
3.1.2 Support the City's Bike Week activities by promoting or running bike theft prevention and bike safety activities.	Community Safety	To deliver over each year of Plan.					Operational

3.1.3 Communicate and work with the Public Transport Authority (PTA) on a holistic approach to balance community safety with convenient public transport at bus stop locations in the Fremantle city centre.	Strategic Planning	Queen Street / Adelaide Street outbound bus movements.	To deliver over each year of Plan.				Operational
Recommendation 2 – Provide electronic surveillance of the City’s public spaces.							
3.2.1 Install an additional 25 CCTV cameras and 5 ANPR cameras at key locations identified in conjunction with WA Police.	Community Safety	Deliver					Funded by Federal government.
3.2.2 Seek State and Federal funding opportunities to expand the CCTV network and other crime prevention or community safety initiatives.	Community Safety		Apply for external funding as available.				
3.2.3 Investigate the use emerging technology in the community safety environment in collaboration with Information Technology.	Community Safety	Auror (CCTV monitoring software) trial \$20,000. Evaluate and recommend whether to continue.	\$20,000	\$20,000	\$20,000	\$20,000	\$20,000 per year for Auror or a comparable software

3.2.4 Continue to support the use of the Whatsapp Community Circles in the CBD to facilitate the sharing of intelligence between Police, the City and stakeholders.	Community Safety	To deliver over each year of Plan.					Operational
3.2.5 Deploy portable CCTV trailer to known hot spots across the City of Fremantle.	Community Safety	Trailer purchased. To deliver over each year of Plan.					Operational
Recommendation 3 – Apply crime preventative measures in public spaces.							
3.3.1 Prioritise public safety and anti-terrorism at large events by actively working with WA Police and event organisers.	Field Services	To deliver over each year of Plan.					Operational
3.3.2 Apply Crime Prevention through Environmental Design (CPTED) in City parks in an operational approach (landscape maintenance) and as part of capital projects (e.g. playground renewal).	Parks and Landscapes	To deliver over each year of Plan.					Operational
3.3.3 Progress the Heart of Beaconsfield masterplan process to guide redevelopment of the area.	Strategic Planning	Finalise master plan					Operational

Recommendation 4 – Improve lighting to enable night-time use of appropriate areas and maintain graffiti policy.							
3.4.1 Audit City owned lights (e.g. parks, carparks) and action required maintenance.	Infrastructure Directorate	To deliver over each year of Plan.					Operational
3.4.2 Complete lighting audit in all suburbs and advise Western Power of poles out of service. Prioritise suburbs identified in community engagement.	Infrastructure Directorate	\$5,000	\$5,000	\$5,000	\$5,000	\$5,000	\$25,000
3.4.3 Undertake a Lighting Strategy for Fremantle city centre to connect night-time destinations. Incorporate infrastructure, heritage and economic development to cover aspects such as improved night-time legibility and wayfinding, linking safe paths of travel and connecting the night-time economy.	Urban Design				Undertake strategy		\$50,000
3.4.4 Ensure timely removal of graffiti in line with graffiti policy.	Facilities and Environmental Management	To deliver over each year of Plan.					Operational
COST per year		\$95,150	\$152,080	\$65,000	\$105,000	\$55,000	\$472,230