



Agenda

Strategic and General Services Committee

Wednesday 12 August 2026 6:00 pm



Notice of a Strategic and General Services Committee Meeting

Elected Members

A Strategic and General Services Committee meeting of the City of Fremantle will be held on **Wednesday 12 August 2026** in the Council Chamber (Bibbool Room) at the Walyalup Civic Centre, located at 151 High Street, Fremantle commencing at 6:00 pm.

A handwritten signature in black ink, appearing to read "M. Hammond".

Matt Hammond
Director City Business

5 August 2026



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Official opening, welcome and acknowledgement

Ngala kaaditj Whadjuk moort keyen kaadak nidja Walyalup boodja wer djinang
Whadjuk kaaditjin wer nyiting boola yeye.

We acknowledge the Whadjuk people as the traditional owners of the greater Fremantle/Walyalup area and we recognise that their cultural and heritage beliefs are still important today.

Attendance, apologies and leave of absence

Attendance

Apologies

There are no previously received apologies.

Leave of absence

There are no previously received leave of absence.

Applications for leave of absence

Elected members may request leave of absence.

Disclosures of interest by members

Members must disclose any interests that may affect their decision-making. They may do this in a written notice given to the CEO or at the meeting.

Responses to previous public questions taken on notice

There are no responses to public questions taken on notice at a previous meeting.

Public question time

Members of the public have the opportunity to ask a question or make a statement at council and committee meetings during public question time. Further guidance on public question time can be viewed [here](#), or upon entering the meeting.



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Petitions

Petitions may be tabled at the meeting with agreement of the presiding member.

Deputations

A deputation may be made to the meeting in accordance with the City of Fremantle Meeting Procedures Policy.

Presentations

Elected members and members of the public may make presentations to the meeting in accordance with the City of Fremantle Meeting Procedures Policy.

Confirmation of minutes

OFFICER'S RECOMMENDATION

The Strategic and General Services Committee confirm the minutes of the Strategic and General Services Committee meeting dated 8 July 2026.

Committee member communication

Members may ask questions or make personal explanations on matters not included on the agenda.



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Reports and recommendations from officers

Committee delegation

SGSC2608-1 DESTINATION DEVELOPMENT STRATEGIC PLAN - MID TERM REPORTING

Meeting date:	Wednesday 12 August 2026
Responsible officer:	Manager Economic Development and Events
Voting requirements:	Simple Majority Required
Decision making authority:	Committee
Attachments:	1. Destination Development Strategic Plan Mid-Year Review (2023-2025)

SUMMARY

The purpose of this report is to provide mid-term reporting on the Destination Development Strategic Plan 2023-2027, demonstrating the achievements, initiatives delivered, and progress made in implementing the strategic actions identified within the Plan.

BACKGROUND

The Destination Development Strategic Plan 2023-2027 (DDSP) provides a strategic roadmap to strengthen Fremantle's position as a leading visitor destination by converting destination awareness into increased visitation, visitor spend and broader economic benefits for the city.

Recognising that a successful destination extends beyond marketing alone, the DDSP focuses on enhancing the visitor experience through investment in quality infrastructure, place activation, experience development and visitor services. Key considerations include connectivity, walkability, wayfinding, interpretation, public realm improvements, experience design and visitor management.

The Plan acknowledges that destination development requires a collaborative approach involving all levels of government, industry partners, First Nations peoples, community members, business owners and other stakeholders. Through these partnerships, Fremantle can continue to deliver authentic and distinctive visitor experiences that showcase the city's unique character, heritage, culture and coastal lifestyle.

The DDSP provides a high-level strategic framework to guide destination development activities over the four-year period from 2023 to 2027. While it does not prescribe specific projects or campaigns, it informs annual implementation planning and investment decisions that support visitation growth, enhance the visitor experience and strengthen Fremantle's tourism offering.



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STRATEGIC IMPLICATIONS

This item is in keeping with the City of Fremantle's Strategic Community Plan 2024 – 2034:

Thriving City - Attraction and retention of diversified investment and talent

- The matters contained in this report align to the intent of this theme's outcome.

Thriving City - A resilient seven-day economy

- The matters contained in this report align to the intent of this theme's outcome.

Thriving City - A thriving and supportive ecosystem for start-ups and small businesses

- The matters contained in this report align to the intent of this theme's outcome.

Thriving City - Vibrant and active city centre

- The matters contained in this report align to the intent of this theme's outcome.

Thriving City - Partnerships and pathways for learning and education

- The matters contained in this report align to the intent of this theme's outcome.

OFFICER COMMENT

Across the 2023/24 and 2024/25 reporting periods, the City of Fremantle has continued to deliver the DDSP through coordinated investment in destination marketing, events & activations, visitor servicing, business events, cruise, and partnerships.

Delivery has remained aligned to the Plan's six strategic pillars: Brand & Marketing, Business Tourism, Gateway, Product & Experience, Events & Activations, and Partnerships & Advocacy.

The THIS IS FREMANTLE destination brand has continued to achieve strong audience growth and engagement, with more than 117,000 social media followers, 960,000 website users, 1.65 million website page views, and over 11 million combined social media impressions recorded across the reporting periods.

Engagement rates across social media and eDM activity consistently exceeded tourism industry benchmarks, reinforcing the effectiveness of Fremantle's destination marketing approach. Major campaigns, events and activations



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delivered strong economic and visitation outcomes. Family-focused school holiday activations generated more than \$4.1 million in economic impact.

224 events hosted more than 839,000 attendees across City controlled venues and contributed an estimated \$16.14 million in economic impact to Fremantle's economy.

Signature activations including Fun-mantle and Freo Builds (Lego activation) alongside one-off events like Australia II: 40 Years On strengthened Fremantle's reputation as a creative, culturally rich and experience-led destination. The visitor economy continued to demonstrate strong growth, with Fremantle welcoming more than 2.6 million domestic and international visitors and generating an estimated \$2.69* billion in visitor spend.

Continued investor confidence was reflected in a development pipeline exceeding \$1.49 billion across accommodation, mixed-use and tourism-related projects. Looking ahead to 2025/26 and 2026/27, the City will continue to build on this momentum through strategic partnerships, enhanced visitor experience, major event attraction, business and cruise tourism growth, improved connectivity and wayfinding, and continued investment in destination development initiatives.

**Source: Spendmapp by Geografia - Visitor spend is total spend in Fremantle by a non-resident.*

The attached mid-term report provides a comprehensive breakdown of activity and outcomes achieved across the first two years of the strategy. A report detailing outcomes of the full term of the strategy (2023-2027) will be provided following its expiry on 30 June 2027.

VOTING AND OTHER REQUIREMENTS

Simple Majority Required

DECISION MAKING AUTHORITY

Strategic and General Services Committee under delegation 1.1 of the City of Fremantle Delegated Authority Register.

OFFICER'S RECOMMENDATION

Council receive the Destination Development Strategic Plan Mid-Term Information Report for 2023-2025.



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SGSC2608-2 REVIEW COMMUNITY SAFETY AND CRIME PREVENTION PLAN 2026-31

Meeting date:	Wednesday 12 August 2026
Responsible officer:	Manager Regulatory Services
Voting requirements:	Simple Majority Required
Decision making authority:	Committee
Attachments:	1. Crime Prevention Plan 2026 - 31 DRAFT 2. Community Safety Crime Prevention Plan 2025 Engagement Report

SUMMARY

The purpose of this report is for Council to review and consider advertising the draft Community Safety and Crime Prevention Plan 2026-31. The previous 2019-24 plan was adopted by Council in September 2019 and expired in 2024.

The City is committed to nurturing a safe, inclusive, and vibrant environment for everyone who lives, works, visits, or does business in the area. As part of this commitment the City has developed a new Community Safety and Crime Prevention Plan.

The development, implementation and review of the Plan will be overseen relevant stakeholders including elected members, WA Police and City of Fremantle staff. The Plan sets out action, responsibilities and timelines and has been developed based on stakeholder and community engagement and statistics.

It proposes action items for both day and night safety, acknowledging that Fremantle has a vibrant business community and a busy nightlife, which requires different approaches at different times.

Following extensive engagement during its development, the plan is now recommended for release for further community input prior to Council considering its adoption.

BACKGROUND

On 22 April 2026, Council deferred the Draft Community Safety Crime Prevention Plan 2026-31 to the next appropriate Ordinary Council meeting.



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An Elected Member Workshop was held to discuss further consider amendments to the plan prior to consultation. Further consultation with Executive Leadership team and amendments made taking into consideration suggested changes.

Community safety is a shared responsibility that requires collaboration across all levels of government, stakeholders and the community. As a diverse destination city with significant visitor activity, Fremantle faces unique and evolving safety challenges that extend beyond enforcement alone.

Feeling safe in public spaces is essential to wellbeing and participation in community life, and addressing safety concerns requires coordinated, long-term effort.

The City of Fremantle plays a key leadership, partnership and advocacy role in strengthening community safety through inclusive urban environments, well-designed and maintained public spaces, targeted community programs and support for vulnerable groups.

The Community Safety and Crime Prevention Plan 2026–2031 builds on previous initiatives and provides a clear framework to guide collaboration, reduce crime and antisocial behaviour, improve perceptions of safety and enhance community resilience across Fremantle.

FINANCIAL IMPLICATIONS

Some of the actions in the Plan will require funding. Funding allocation will be considered through the project planning and annual budget processes, with the Plan providing direction on priority works to be scoped and assessed through these processes. State and Federal Government grants will also be pursued.

LEGAL IMPLICATIONS

Nil.

STRATEGIC IMPLICATIONS

This item is in keeping with the City of Fremantle's Strategic Community Plan 2024 – 2034:

Resilient City – A focus on planning for a stronger and more resilient future

- A resilient City that plans for the future and is empowered to action.



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Inclusive City – A safe and accessible community for all abilities

- An inclusive city that welcomes, celebrated and cares for all people, cultures and abilities.

CONSULTATION

Community engagement occurred in late 2025 and early 2026 in the preparation of the draft Community Safety and Crime Prevention Plan, as outlined in Attachment 2 Community Safety Crime Prevention Plan Engagement Report 2025.

In summary, the City sought to understand the key community safety priorities of residents, visitors, and businesses. The survey reached more than 1,660 people, and the City received 243 formal submissions. Engagement occurred via the following methods:

- My Say Public Survey
- Group meeting at West Gate Mall – Little Lane Residents.
- White Gum Valley Precinct Meeting – Sullivan Hall.
- Central Fremantle – Flyer Drop – Various Businesses.
- Samson Precinct Group – Samson
- Drop-in Sessions – South Fremantle
- Group meeting at North Fremantle Bowls Club – North Fremantle Residents
- Individual Meeting Requests

Information was shared with all precinct groups and the engagement was promoted on social media, local media, electronic newsletters, community meetings, fliers, direct contacts/emails

This resulted in more than 6,561 individual pieces of information collected through the engagement program.

Approval is now requested to advertise the draft Plan for final public comment in accordance with the City's Community Engagement Policy.

OFFICER COMMENT

Community engagement was undertaken to better understand emerging safety priorities across the City of Fremantle from the perspective of residents, visitors, and businesses. Engagement highlighted a strong desire for clearer information about the role of the City's Community Safety Officers, improved understanding of reporting pathways, and greater visibility of safety initiatives. Drug and alcohol related behaviour, antisocial conduct, and visible homelessness were consistently identified as the most significant concerns affecting perceptions of safety.



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Feedback also indicated that safety issues are most commonly shared through informal channels such as social media, neighbourhood group chats, and word of mouth. This contributes to lower levels of formal reporting, and, in turn, influences community perceptions of safety compared with traditional reported data.

Submissions identified opportunities for the City to improve education, share regular safety statistics, enhance CPTED, and support stronger agency collaboration.

The City reviewed this feedback alongside internal Community Safety data, including proactive and reactive officer reports and calls for service, as well as relevant external data from WA Police. This combined evidence base informed the development of the Plan and helped identify a three-tiered approach that balance education, prevention, enforcement and environmental design.

Elected members engaged in a workshop and made recommendations, which have been considered as part of the revised plan. This included the removal of costs associated with action items, the use of more committal language for action items, amending the structure to show what the Plan is trying to achieve, including information on roles and responsibilities, separating items into categories, including women's safety actions, creating a day and night approach, incorporating the City's motto of 'the Freo Way', and improving information on what the City is currently doing.

Further inclusions have been added to the revised plan, such as key contact lists, information on advocacy and community engagement report being reduced to a separate appendix.

Taking this information into consideration, the City has identified a structured, multi-level framework with three focus areas to guide the updated Community Safety and Crime Prevention Plan.

Preventing and reducing crime requires a collaborative approach, and the City maintains strong partnerships with key stakeholders, including WA Police through a Memorandum of Understanding. The City will continue to strengthen relationships with government agencies and community organisations to coordinate efforts, improve information sharing, and support a collective and integrated response to community safety across Fremantle.



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Next Steps

Following Council's decision, the Crime Prevention Plan will be released for final public consultation. Public notice will be provided, and final community feedback will be through both online and one on one engagement opportunities.

Following the consultation period, any recommended amendments will be incorporated, and the final plan will be presented to Council for consideration. Should Council resolve to adopt the final Crime Prevention Plan 2026-31, it will be formally adopted and implemented.

VOTING AND OTHER REQUIREMENTS

Simple Majority Required

DECISION MAKING AUTHORITY

Strategic and General Services Committee under delegation 1.1 of the City of Fremantle Delegated Authority Register.

OFFICER'S RECOMMENDATION

Council:

- 1. Receive the draft Community Safety and Crime Prevention Plan 2026-31, provided in Attachment 1.**
- 2. Endorse the draft Community Safety and Crime Prevention Plan 2026-31, as provided in Attachment 2, for the purpose of advertising for community comment.**
- 3. Note that the draft Community Safety and Crime Prevention Plan 2026-31 will be brought back to Council for final consideration.**



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SGSC2608-3 REVIEW OF ALFRESCO DINING LOCAL LAW

Meeting date: Wednesday 12 August 2026
Responsible officer: Manager Governance
Voting requirements: Simple Majority Required
Decision making authority: Committee
Attachments:
1. Alfresco Dining Local Law 2014
2. Council Policy - Alfresco Dining

SUMMARY

Officers have undertaken an internal review of the City of Fremantle Alfresco Dining Local Law 2014 in accordance with the local law review schedule (C2503-6) and propose that no changes are made at this time as State Government Reforms are expected to influence a major amendment to the local law (or possible repeal) in the next two to five years.

As the City is subject to local law review provisions within the *Local Government Amendment Act 2024*, to formally complete the review of the City of Fremantle Alfresco Dining Local Law 2014, the City must provide the opportunity for the community to make submissions before the Council can determine if the local laws should remain unchanged (or be repealed or amended).

All submissions will be considered in a report brought back to Council after the 6-week (minimum) submission period.

BACKGROUND

As part of the Local Government Reforms and commencement of provisions within the Local Government Amendment Act 2024 following assent, the City of Fremantle is required to review any local laws that are either due or overdue for a review. This must be undertaken within a two-year period, prior to 7 December 2026, unless a review occurred within the last 8 years. If this review does not occur, the local laws that have not been reviewed within this timeframe will automatically be repealed.

At the Ordinary Meeting of Council held on 12 March 2025 (C2503-6), Council approved the below schedule which will guide the local law review. Various priorities have impacted the timeframe since its adoption.



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Council:

- 1. Accepts the City of Fremantle Local Law Review 2025 in accordance with section 3.16 of the *Local Government Act 1995*, and adopts the following schedule:**

City of Fremantle Local Law	Review Timeframe
Activities in Thoroughfares and Public Places and Trading Local Law 2005	To be amended and brought back to Council within 3 months.
Local Government Model By-laws (Signs, Hoardings and Billposting), No. 13	To be repealed and brought back to Council within 3 months.
Short Stay Accommodation Local Law 2008	Review to be brought back to Council within 6 months.
Cat Management Local Law 2020	Review to be brought back to Council within 12 months.
Local Government Property Local Law 2002	Review to be brought back to Council within 12 months.
Health Local Laws 1997	Review to be brought back to Council within 18 months.
Alfresco Dining Local Law (No.2) 2014	Review to be brought back to Council within 18 months.
Local Laws Relating to Dogs 1998	Review to be brought back to Council before the end of 2025.

Council approved at the Ordinary Meeting of Council held on 25 June 2025 (C2506-10) for the following local laws to remain unchanged:

- Parking Local Law 2021
- Prevention and Abatement of Sand Drift Local Law 2022

Council approved at the Ordinary Meeting of Council held on 25 March 2026 (C2603-14) for the following local laws to be made, following a completed review:

- City of Fremantle Short Stay Accommodation Repeal Local Law 2025
- City of Fremantle Local Government Model-By-Laws (Signs, Hoarding and Billposting) No.13 Repeal Local Law 2025

Council approved at the Ordinary Meeting of Council held on 24 June 2026 (C2606-10) for the following local law to be made, following a completed review of the City of Fremantle Local Laws relating to dogs:

- City of Fremantle Dogs Amendment Local Law 2026

The following local law reviews remain outstanding:

- Activities in Thoroughfares and Public Places and Trading Local Law 2005
- Alfresco Dining Local Law 2014 (subject of this report)
- Cat Management Local Law 2020
- Health Local Law 1997



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- Property Local Law 2002

Alfresco Dining Reforms

The State Government has proposed that the Local Government (Uniform Local Provisions) Regulations 1996 be amended to allow local businesses to set up an alfresco dining area and place portable advertising signage outside their business without needing an approval from their local government. Similarly, the process to apply to a local government for other forms of obstruction of the thoroughfare, such as erecting a parklet, will be standardised.

It is aimed that these reforms will help cut red tape for local businesses and promote vibrant main streets which stimulate the local economy and build stronger local communities.

There is currently no commencement timeframe, however officers predict that this will be released in the next 2 to 5 years.

FINANCIAL IMPLICATIONS

All costs associated with a local law review are included in the adopted budget.

LEGAL IMPLICATIONS

Section 3.5 of the *Local Government Act 1995* (the Act) provides the power for local governments to make local laws to help perform their functions.

Section 3.12 of the Act prescribes the procedure for making local laws, which is the same procedure to amend or repeal a local law.

As part of the Local Government Reforms and commencement of provisions within the Local Government Amendment Act 2024 following assent, the City of Fremantle is required to review any local laws that are either due or overdue for a review. This must be undertaken within a two-year period, prior to 7 December 2026, unless a review occurred within the last 8 years.

Section 3.16 of the Act prescribes the procedure for reviewing local laws.

STRATEGIC IMPLICATIONS

This item is in keeping with the City of Fremantle's Strategic Community Plan 2024 – 2034:

Corporate - Lead and empower the organisation to deliver the vision of 'strong reputation, stronger future'



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- Enable the City to maintain legislative compliance and accountability for organisational decision making.

CONSULTATION

In accordance with section 3.16 of the Act, the local government is to provide a minimum 6-week period to allow the community to make submissions on the local laws (in their current state), before the Council consider whether the local law should be repealed, be amended, or remain unchanged.

Although officers do not propose changes at this time due to upcoming reform changes, any submissions received would influence future amendments.

If Council decide to make amendments to the local law as a result of this consultation, prior to the reform commencements, section 3.12 of the Act will be followed which requires a further 6-week submission period for that amendment local law.

OFFICER COMMENT

An alfresco dining licence is required when a food business within the City of Fremantle wishes to set up and conduct an alfresco area on council land. The alfresco areas must be compliant with the Alfresco Dining Local Law 2014.

The Alfresco Dining Local Law 2014 allows conditions per license which relate to:

- a. the area or location to which the licence applies;
- b. the number, type, form and construction, as the case may be, of any furniture which may be used in the alfresco dining area;
- c. the care, maintenance and cleaning of any furniture used in the alfresco dining area;
- d. the removal and storage of furniture used in the alfresco dining area prior to the closure of the adjacent food business;
- e. the alfresco dining area not impeding or obstructing a public place used by either pedestrians or vehicles;
- f. the requirement to maintain clear sight lines for vehicles entering or leaving a thoroughfare or a vehicle crossing;
- g. the obtaining of public risk insurance in an amount and on the terms reasonably required by the local government;
- h. the grant of another approval, permit, licence or authorisation which may be required under any written law;
- i. the duration and commencement of the licence;
- j. the placement of advertising on furniture within the alfresco dining area;
- k. the payment of all fees, charges, rates and taxes levied or incurred as a result of the establishment and operation of the alfresco dining area; and
- l. the payment of costs associated with the local government preparing the public place for the use as an alfresco dining area including but not limited to the reshaping of footpaths and marking the boundaries of the alfresco dining area.



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The City also has an Alfresco Dining Council Policy which supports the local law for placements of tables and chairs on footpaths and public places. The policy provides clear requirements that would otherwise be a condition set by an authorised officer under the local law.

The proposed State Government reforms propose to allow businesses to set up an alfresco dining area outside their business without Council approval. The reforms aim to help cut red tape for local businesses and promote vibrant main streets which stimulate the local economy and build stronger local communities.

Until the State Government release what changes will be included in the reform amendments, and what needs to remain in the local law (if any), officers do not recommend changes at this time. Council has the ability to amend the Alfresco Dining Council Policy at any time.

Requirement to review

Officers have approached the review of local laws requirement by completing an internal review and offering a recommendation prior to seeking community submissions. This approach creates transparency for the community of the City's intentions and aims to reduce consultation fatigue.

All submissions will be considered nonetheless and may influence a local law amendment prior to reform changes, if Council determine them appropriate and lawful (acceptance by the JSCDL).

VOTING AND OTHER REQUIREMENTS

Simple Majority Required

DECISION MAKING AUTHORITY

Strategic and General Services Committee under delegation 1.1 of the City of Fremantle Delegated Authority Register.

OFFICER'S RECOMMENDATION

Council:

- 1. Approve local public notice to be given, in accordance with section 3.16 of the *Local Government Act 1995*, of the City's intent to review the City of Fremantle Alfresco Dining Local Law 2014 (Attachment 1).**
- 2. Note that a report will be brought back to Council which considers the submissions made, and any subsequent recommendations for the local law.**



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SGSC2608-4 REVIEW OF CAT MANAGEMENT LOCAL LAW

Meeting date:	Wednesday 12 August 2026
Responsible officer:	Manager Governance
Voting requirements:	Simple Majority Required
Decision making authority:	Committee
Attachments:	1. Cat Management Local Law 2020

SUMMARY

Officers have undertaken an internal review of the City of Fremantle Cat Management Local Law 2020 in accordance with the local law review schedule (C2503-6) and propose that no changes are made at this time as State Government Reforms are expected to influence an amendment in the next two years.

The City of Fremantle Cat Management Local Law 2020 is not subject to the reform initiated review required under *Local Government Amendment Act 2024* as it commenced in the pre amendment period, and a review is not due until 2035 (15 years from commencement). As such, officers recommend that the local law is not subject to public consultation at this time.

BACKGROUND

At the Ordinary Meeting of Council held on 12 March 2025 (C2503-6), Council approved the below schedule which will guide the local law review. Various priorities have impacted the timeframe since its adoption.



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Council:

- 1. Accepts the City of Fremantle Local Law Review 2025 in accordance with section 3.16 of the *Local Government Act 1995*, and adopts the following schedule:**

City of Fremantle Local Law	Review Timeframe
Activities in Thoroughfares and Public Places and Trading Local Law 2005	To be amended and brought back to Council within 3 months.
Local Government Model By-laws (Signs, Hoardings and Billposting), No. 13	To be repealed and brought back to Council within 3 months.
Short Stay Accommodation Local Law 2008	Review to be brought back to Council within 6 months.
Cat Management Local Law 2020	Review to be brought back to Council within 12 months.
Local Government Property Local Law 2002	Review to be brought back to Council within 12 months.
Health Local Laws 1997	Review to be brought back to Council within 18 months.
Alfresco Dining Local Law (No.2) 2014	Review to be brought back to Council within 18 months.
Local Laws Relating to Dogs 1998	Review to be brought back to Council before the end of 2025.

Council approved at the Ordinary Meeting of Council held on 25 June 2025 (C2506-10) for the following local laws to remain unchanged:

- Parking Local Law 2021
- Prevention and Abatement of Sand Drift Local Law 2022

Council approved at the Ordinary Meeting of Council held on 25 March 2026 (C2603-14) for the following local laws to be made, following a completed review:

- City of Fremantle Short Stay Accommodation Repeal Local Law 2025
- City of Fremantle Local Government Model-By-Laws (Signs, Hoarding and Billposting) No.13 Repeal Local Law 2025

Council approved at the Ordinary Meeting of Council held on 24 June 2026 (C2606-10) for the following local law to be made, following a completed review of the City of Fremantle Local Laws relating to dogs:

- City of Fremantle Dogs Amendment Local Law 2026

The following local law reviews remain outstanding:

- Activities in Thoroughfares and Public Places and Trading Local Law 2005
- Alfresco Dining Local Law 2014
- Cat Management Local Law 2020 (subject of this report)
- Health Local Law 1997
- Property Local Law 2002



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Although the Cat Management Local Law 2020 is not subject to the reforms initiated review, it was subject to a request for review by Council based on cat containment initiatives. Council requested that a report would be brought back after the City of Bayswater's amendment local law was considered by the JSCDL.

Cat Act Reforms

At its Ordinary Meeting on 24 September 2024, Council supported the intent of a proposed amendment to the City of Fremantle Cat Management Local Law 2020, subject to state processes.

In September 2025, the City of Bayswater Keeping and Control of Cats Amendment Local Law 2024, which included amendments that the City would have incorporated into its local law to contain cats from public places, was disallowed by the Legislative Council.

The State Government announced in September 2025 that it will draft amendments to the *Cat Act 2011*, allowing local governments to create and enforce cat containment local laws.

These changes are anticipated to commence in 2027.

FINANCIAL IMPLICATIONS

All costs associated with a local law review are included in the adopted budget.

LEGAL IMPLICATIONS

Section 3.5 of the *Local Government Act 1995* (the Act) provides the power for local governments to make local laws to help perform their functions.

Section 3.12 of the Act prescribes the procedure for making local laws, which is the same procedure to amend or repeal a local law.

Section 3.16 of the Act prescribes the procedure for reviewing local laws.

STRATEGIC IMPLICATIONS

This item is in keeping with the City of Fremantle's Strategic Community Plan 2024 – 2034:

Corporate - Lead and empower the organisation to deliver the vision of 'strong reputation, stronger future'

- Enable the City to maintain legislative compliance and accountability for organisational decision making.



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CONSULTATION

The City of Fremantle Cat Management Local Law 2020 has been subject to multiple rounds of community consultation through being made and amendment local laws. Officers acknowledge the requests for stronger cat containment laws by both the Council and the community and will pursue amendments and further community consultation when lawful.

OFFICER COMMENT

On 13 May 2020 Council adopted the City's Cat Management Local Law 2020 which came in effect in June 2020 following its Gazettal on the 25 May 2020. At the Ordinary Council Meeting held on 24 November 2021 Council supported a Notice of Motion moved by Cr Lang as follows:

"Council supports current initiatives to improve cat and wildlife safety by amending the City of Fremantle Cat Management Local Law to expand cat prohibited areas on all City owned and managed property and consider including nuisance provisions that are consistent with the controls provided by the *Cat Act 2011*."

Following consideration of a Notice of Motion in November 2021, officers prepared the proposed Cat Management Amendment Local Law 2022 to prohibit cats from all City owned and managed property (Clause 7). At the Finance, Policy, Operations and Legislation Committee held on 9 February 2022, it was resolved to give notice of its intention to make a City of Fremantle Cat Management Amendment Local Law 2022. At the Ordinary Council Meeting held on 22 June 2022, Council considered the submissions received and subsequently adopted the proposed local law, with no further changes.

Following the Council decision and publication in accordance with section 3.12 of the Act, the Chair of Joint Standing Committee on Delegated Legislation (JSCDL) wrote to the City on 21 September 2022, advising of matters raised by the committee in response to the Cat Management Amendment Local Law 2022 and recommended an undertaking to delete clause 7.

This clause amended schedule 3 'Cat Prohibited Areas' to remove the current list of areas where cats are prohibited and replace it with the words 'All City of Fremantle owned and managed property'. The JSCDL rejected this part of the amendment local law and requested that clause 7 be deleted on the following grounds:

- inconsistency with *Cat Act 2011*.
- inconsistency with section 79(3)(f) of the *Cat Act 2011*, which requires a local law to specify places where cats are prohibited absolutely.
- clause 7 operates in a way that has an unintended effect on cat owners existing rights and interests.



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Council at its meeting held on 26 October 2022, resolved to accept the undertaking provided by the JSCDL and requested officers to prepare an amendment to the Cat Management Local Law 2020, to amend the Cat Prohibited Areas in Schedule 3, to include all of the City's 'green' areas. This amendment was prepared by officers, adopted by Council and accepted by the JSCDL with no further changes.

Since the initial notice of motion by Cr Lang in 2021, officers have reviewed a number of options to implement 'effective controls' and other similar provisions, including consideration of amendments made by other local governments. It was found that all attempts to implement such controls by local governments have been unsuccessful, as they are considered to be inconsistent with the *Cat Act 2011* by the JSCDL.

In June 2024, the City of Bayswater Council considered a Notice of Motion from an elected member and endorsed to commence the process set out in section 3.12 of the *Local Government Act 1995* to amend their cat local law to incorporate, by reference, the wording of clause 3.2 'Cats in other places' from the Shire of Northam's Cat Local Law 2019 (below image) under section 82 of the *Cat Act 2011*. Section 82 of the *Cat Act 2011* allows local governments, in preparing a local law, to adopt the text of an already approved local law prepared by another Local Government.

"Clause 3.2 Cats in other places"

- (1) *A cat shall not be in a public place unless the cat is, in the opinion of an Authorised Person, under effective control.*
- (2) *If a cat is at any time, in contravention of clause 3.2 (1),*
 - (a) *the keeper of the cat commits an offence; and*
 - (b) *an Authorised Person may seize and impound the cat and deal with the cat pursuant to the Act.*
- (3) *A cat shall not be in a place that is not a public place unless-*
 - (a) *consent to its being there has been given by the occupier, or a person apparently authorised to consent on behalf of the occupier; and*
 - (b) *it is under effective control.*
- (4) *If a cat is at any time, in a place in contravention of the Shire of Northam Cat Local Law 2019*
 - (a) *The keeper of the cat commits an offence; and*
 - (b) *In any premises lawfully entered by an Authorised Person, they may seize and impound the cat and deal with the cat pursuant to the Act."*

In September 2025, the City of Bayswater Keeping and Control of Cats Amendment Local Law 2024, was disallowed by the JSCDL.

The position of the Committee's predecessors on the control of cats in public places and the containment of cats is well known and has been reported in a number of annual reports. The Committee advised that policy decisions regarding cat containment and increased cat controls are matters for the Executive Government, and ultimately, the Parliament. The full report can be viewed [here](#).



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The State Government intends to introduce the Cat Amendment (Local Laws) Bill, giving Local Governments the power to respond to their own communities' needs regarding cat containment. If passed, the Bill will allow for the creation of local laws that:

- contain cats to the owner's property
- ensure cats are under effective control and do not create nuisance in public spaces
- are not allowed on private properties without expressed permission, and
- are prohibited from ecologically sensitive areas.

In light of these proposed changes, and as no other amendments are recommended to the local law, officers do not recommend changes to the City's Management Local Law 2020 at this time.

Requirement to review

If a new local law commenced in the period between 7 December 2016 and 6 December 2024 and has not been reviewed (because a review was not due), that local law is not required to be reviewed for 15 years; this is unlike the other City local laws which must be reviewed before 7 December 2026.

As such, the Cat Management Local Law 2020 is not subject to public submissions at this time if being left unchanged. Officers recommend not putting the local law out for public submission to avoid community confusion, frustration, and consultation fatigue.

The City will undergo a formal review under section 3.16 when the local law is next considered for an amendment (under section 3.12).

VOTING AND OTHER REQUIREMENTS

Simple Majority Required

DECISION MAKING AUTHORITY

Strategic and General Services Committee under delegation 1.1 of the City of Fremantle Delegated Authority Register.



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OFFICER'S RECOMMENDATION

Council:

- 1. Determines that the City of Fremantle Cat Management Local Law 2020 (Attachment 1) is to remain unchanged.**
- 2. Notes that a formal review in accordance with section 3.16 of the *Local Government Act 1995* will be undertaken within 15 years of the local law's commencement.**
- 3. Requests the Chief Executive Officer present a report to Council for an amendment to the City of Fremantle Cat Management Local Law 2020 following the completion of the State Governments *Cat Act 2011* reforms.**



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**SGSC2608-5 AREA-WIDE 40KM/H SPEED ZONE TRIAL - HILTON
NEIGHBOURHOOD**

Meeting date: Wednesday 12 August 2026
Responsible officer: Manager Infrastructure Engineering
Voting requirements: Simple Majority Required
Decision making authority: Committee
Attachments: Nil

SUMMARY

This report responds to Council's resolution to implement a 40km/h speed zone trial in Hilton and to consider the results of the trial prior to consideration of a 'City-wide' 40km/h zone.

The Hilton trial demonstrated that reducing the speed limit from 50 km/h to 40 km/h resulted in reductions in 85th percentile operating speeds on the majority of surveyed roads. However, the reductions were generally modest and lower than those observed in areas where physical traffic calming interventions such as raised plateaus and mini roundabouts had been introduced.

Notwithstanding this the introduction of 40km/h speed zones does provide benefit and in areas where alternate funding for physical treatments can only be pursued on a staged basis.

This report recommends that:

Council:

- 1. Notes the findings of the Hilton Area-Wide 40 km/h Speed Zone Trial and acknowledges that MRWA has determined that the 40 km/h speed zone will be retained. Further, requests officers to investigate and implement, where appropriate, the following measures:**
- 2. Requests the CEO to develop a 5 year program to implement measures to reduce vehicle speeds across the City via the following methods;**
 - a. The introduction of physical traffic calming treatments in areas that qualify for grant funding; and**
 - b. The introduction of 40km/h area-wide speed zones in areas that are unlikely to qualify for traffic treatment funding in the short to medium term; and**
 - c. The above 5 year program be added to the forward planning schedule for consideration as part of the annual budget process.**



- 3. Requests the Chief Executive Officer to engage with MRWA and other relevant stakeholders regarding the ongoing performance of the Hilton Area-Wide 40 km/h Speed Zone and associated low-cost urban traffic management treatments, with a view to undertaking a further assessment in 12 months' time:**
- a. The assessment should review the effectiveness of the 40 km/h speed zone.**
 - b. consider any changes in traffic volumes, speeds, road safety outcomes and community feedback.**
 - c. Determine whether any additional measures or modifications are warranted.**

Notwithstanding the retention of the Hilton Area-Wide 40 km/h Speed Zone, the City will continue to pursue opportunities to deliver additional physical traffic calming measures within Hilton through MRWA's Low Cost Urban Road Safety Program (LCURSP), where funding and program eligibility criteria allow.

The timing and prioritisation of these works are determined by MRWA through its funding and assessment processes. To support a coordinated and strategic approach, the City will seek to develop and refine a forward program of traffic calming and speed management projects over the next 2 to 5 years, enabling adequate time for funding applications, community consultation and approvals from relevant external authorities.

This approach recognises that the Horrie Long Reserve and Stevens Reserve precinct treatments have already been delivered under the LCURSP, while the Bruce Lee Reserve Precinct and Beaconsfield area submissions have been put forward for consideration in the 2026/27 financial year.

The implementation of a 40 km/h area-wide speed zone should therefore be viewed as complementary to, rather than a replacement for, future physical traffic calming measures where these can be secured and funded.

BACKGROUND

At the Ordinary Council Meeting of 24 July 2024 Council requested a report exploring the opportunities and process for implementing a City-wide 40 km/h speed limit.



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Accordingly a report on the matter was presented to Council at the December 2024 Ordinary Council Meeting and in considering the report, Council resolved as follows;

Council:

1. *Supports the implementation of a 12 month trial for a 40 km/h speed zone in Hilton, as indicated in Attachment 1, subject to consideration of appropriate funding in the annual budget and relevant agency approvals.*
2. *Request a report be brought back to council on the conclusion of the trial period, prior to further consideration of a 'City-wide' 40km/h zone.*

In accordance with the above resolution the City implemented a 12-month Area-Wide 40 km/h trial in Hilton, commencing on 21 July 2025, and the results of that trial are now presented for Council consideration.

FINANCIAL IMPLICATIONS

Implementation of additional Area-Wide 40 km/h speed zones would require funding for signage, community engagement, and ongoing monitoring. Typically, Main Roads WA will fund signage for speed zone changes where the current road environment supports operating speeds that match the proposed change target (eg. Where traffic calming has been installed), however, where this is not the case the Local Government becomes responsible.

Based on the costs associated with the Hilton trial the costs to implement 40km/h zones in other areas of the City are estimated as follows:

Suburb	Indicative Cost
Fremantle	\$33,000
North Fremantle	\$68,000
White Gum Valley	\$26,000
Beaconsfield	\$56,000
O'Connor	\$40,000
Samson	\$27,000
Total Estimated Cost	Approximately \$250,000

No funding currently exists for the implementation of 40km/h speed zones in these other areas.



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LEGAL IMPLICATIONS

Any changes to speed limits require approval from Main Roads Western Australia.

STRATEGIC IMPLICATIONS

This item is in keeping with the City of Fremantle's Strategic Community Plan 2024 – 2034:

Liveable City - Sustainable growth in city centre population

- Infrastructure, services, and facilities meet the needs of a growing residential population and contribute to making the city centre a safe and desirable place to live.

Liveable City - Liveable and socially connected neighbourhoods

- The matters contained in this report align to the intent of this theme's outcome.

Liveable City - Connected city

- Streets are well connected, and it is easy and safe for pedestrians and cyclists to move within neighbourhoods and between key destinations and precincts.

Liveable City - Sustainably designed and optimised urban and natural environments

- The matters contained in this report align to the intent of this theme's outcome.

CONSULTATION

The proposed 40km/h trial continues to deliver on findings from community engagement activities and council decision making that has taken place over the past 2 years.

At the 24 July 2024 Ordinary Council Meeting (OCM), Council adopted two council policies: the Traffic Calming policy and the Narrow Streets Safe Access policy (Item C2407-14). Both policies included extensive community consultation from 29 November 2023 to 16 February 2024 through the City's Safe and Functional Streets public engagement program. City officers worked directly with the community to understand the kinds of traffic calming measures that would result in safer local streets for all users.

People who participated in the public engagement program cited "speed reduction" as their second highest priority for safer roads, after their #1 choice of traffic calming devices (e.g. speed humps, chicanes, etc).



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City officers also discovered, through conversations with the community, that residents from the suburbs of Hilton and Beaconsfield actively expressed an interest in speed reduction trials in their neighbourhoods.

Residents in these areas highlighted efforts that have been successful in South Fremantle, and more recently in the City of Vincent.

During the trial the City has only received one comment from the community in relation to a speeding vehicle.

OFFICER COMMENT

The effectiveness of the Hilton 40km/h trial has been assessed using the 85th percentile speed of vehicles travelling in the trial area. This represents the speed which 85% of vehicles are travelling at or below and is a measure that is widely used in traffic engineering to assess operating speeds and changes in driver behaviour.

The table below compares the available pre-trial 2025 85th percentile speeds with the 2026 post-implementation results.

Road	2025 85 th Speed (km/h)	2026 85 th Speed (km/h)	Change (km/h)	Assessment
Bromley Road	52.0	55.0	+3.0	Increase
Chadwick Street	42.0	41.0	-1.0	Minor reduction
Collick Street	52.0	49.0	-3.0	Reduction
Grigg Place	39.2	33.0	-6.2	Significant reduction
Joslin Street	42.	41.0	-1.0	Minor reduction
Lee Avenue	43.0	47.0	+4.0	Increase
Nicholas Crescent	38.0	22.0	-16.0*	Limited data
Oldham Crescent	52.8	47.8	-5.0	Significant reduction
Paget Street	49.0	42.0	-7.0	Significant reduction
Rennie Crescent South	38.6	41.0	+2.4	Increase
Snook Crescent	41.0	39.0	-2.0	Reduction



As detailed above, seven of the eleven Hilton roads recorded lower 85th percentile speeds. Excluding the unusually large Nicholas Crescent result, which is based on limited data and is therefore not considered to be truly representative of existing operating speeds, reductions generally ranged from 1 km/h to 7 km/h.

In addition, the table above also indicates that the lower posted speed limit influenced driver behaviour but did not consistently create a 40 km/h operating environment on the subject roads where their geometry and characteristics continued to encourage higher speeds.

Physical Traffic Treatments vs Speed Zone Changes

As previously reported to Council, international and local studies consistently show that physical measures such as roundabouts, speed plateaus, and raised pedestrian crossings are more effective at reducing vehicle speeds than stand alone speed limit changes.

These devices create physical changes to the road environment, encouraging natural speed reduction, especially in areas where road geometry does not inherently encourage slower driving. Implementing a speed zone without these complementary physical treatments typically does not achieve the desired level of speed reduction. For this reason, prior to introducing a 40 km/h zone, it is generally recommended by authorities like Main Roads WA that physical calming measures are installed at key locations. This prepares the area for a reduced speed limit by establishing lower baseline speed.

By way of example, the results from the 40km/h trial can be compared to a recent project involving physical traffic treatments.

Physical traffic calming works were installed in the Horrie Long area after February 2026. The comparison below uses 85th percentile speed data from October-November 2025 and June-July 2026 for roads available in both datasets.

Project/Road	Treatment	2025 85 th Speed (km/h)	2026 85 th % Speed (km/h)	Reduction (km/h)
Chalmers Street	Raised plateaus	43.0	40.4	2.6
Holland Street	Mini roundabouts and raised plateaus	40.4	34.4	6.0
Amherst Street	Physical traffic calming within precinct	47.0	36.0	11.0



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The Horrie Long comparison shows reductions at each road for which both pre- and post-treatment data was available. Amherst Street reduced by 11.0 km/h, Holland Street reduced by 6.0 km/h and Chalmers Street reduced by 2.6 km/h. These results demonstrate the effect of physical traffic calming treatments.

In addition to the above, it should be noted that the speed results are typically in the areas of highest speed (i.e. midblock between treatments). Much lower speeds are experienced in the areas closer to the treatments, and these are typically high conflict points such as intersections. Lowering the speeds at these points has a marked improvement on road safety and amenity at the subject location.

The local results detailed above are consistent with the principle that motorists respond primarily to the road environment. Wide, straight roads with limited side friction can continue to encourage speeds above 40 km/h even after the regulatory limit is reduced.

For this reason, it is considered that physical treatments should generally be prioritised before the introduction of a 40 km/h area speed zone. Once lower operating speeds have been established through road design, the 40 km/h limit can be introduced to reinforce the intended environment, improve consistency, and support enforcement.

Industry Trends

There is a growing trend by Local Government to introduce 40km/h zones on local roads, particularly in inner City areas.

The City of Vincent has been a leader in this regard and whilst their initial trial only showed a modest reduction in speed (approximately 1km/h), it indicated benefits in crash prevention and increases in cycling and walking in the trial areas.

This trend towards 40km/h zones is also strongly supported by the RAC which has undertaken research that indicated that more than 500 fatalities and serious injuries could be prevented in WA between 2022 and 2030 if 50km/h speed limits were reduced to 40km/h.

Informal advice from a Main Roads WA indicates that there are no plans to consider a blanket drop in the current 50km/h zones on local roads to 40km/h in the short to medium term. Notwithstanding this, there are indications that they will continue to support 40km/h zones on inner city roads, and older roads in areas such as Fremantle and Town/City centres.



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Main Roads WA currently make funding available via the Low Cost Urban Road Safety Program (LCURSP) to reduce speed on local roads network and the City has been granted funding from this program for the Horrie Long and Stevens St areas.

It should also be noted that once any physical traffic treatments are introduced and a speed reduction results, Main Roads will fund the installation of complimentary speed zone signage if it is warranted.

CONCLUSION

The Hilton trial confirms that a 40 km/h area speed limit can reduce actual vehicle speeds, however, the effect of signage and regulation alone is generally modest and variable between streets.

Notwithstanding this modest reduction in speed, the reduction is also likely to result in benefits in crash prevention, along with increased cycling and pedestrian activity.

It also needs to be noted that creating a road environment that supports a target speed zone, via the introduction of traffic treatments has the potential to realise a greater level of total benefits.

In view of the above it is recommended that the City progress reductions in vehicle speeds throughout the City on two fronts as follows;

1. Implement traffic treatments to reduce speeds in area that receive funding via the Low Cost Urban Road Program or other funding programs
2. Introduce area wide 40km/h zones in areas that are unlikely to receive funding for physical traffic treatments in the short to medium term.

This approach will allow a greater range of benefits via the introduction of physical measures in areas that are of higher need and therefore meet the relevant funding criteria, whilst still providing benefits via the introduction of 40km/h zones in other areas.

In accordance with this approach it is proposed that the 40km/h zone in Hilton remains in place.

DECISION MAKING AUTHORITY

Strategic and General Services Committee under delegation 1.1 of the City of Fremantle Delegated Authority Register.



VOTING AND OTHER REQUIREMENTS

Simple Majority Required

OFFICER'S RECOMMENDATION

Council:

- 1. Notes the findings of the Hilton Area-Wide 40 km/h Speed Zone Trial and acknowledges that MRWA has determined that the 40 km/h speed zone will be retained. Further, requests officers to investigate and implement, where appropriate, the following measures:**
- 2. Requests the Chief Executive Officer develop a 5 year program to implement measures to reduce vehicle speeds across the City via the following methods;**
 - a. The introduction of physical traffic calming treatments in areas that qualify for grant funding; and**
 - b. The introduction of 40km/h area-wide speed zones in areas that are unlikely to qualify for traffic treatment funding in the short to medium term; and**
 - c. The above 5 year program be added to the forward planning schedule for consideration as part of the annual budget process.**
- 3. Requests the Chief Executive Officer engage with MRWA and other relevant stakeholders regarding the ongoing performance of the Hilton Area-Wide 40 km/h Speed Zone and associated low-cost urban traffic management treatments, with a view to undertaking a further assessment in 12 months' time:**
 - a. The assessment should review the effectiveness of the 40 km/h speed zone.**
 - b. consider any changes in traffic volumes, speeds, road safety outcomes and community feedback.**
 - c. Determine whether any additional measures or modifications are warranted.**



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Council decision

SGSC2608-6 2026-30 CORPORATE PLAN AND 2025-2026 PROGRESS REPORT

Meeting date:	Wednesday 12 August 2026
Responsible officer:	Manager Governance
Voting requirements:	Absolute Majority Required
Decision making authority:	Council
Attachments:	1. Corporate Report 1 July 2025 to 30 June 2026 2. Proposed Corporate Plan 2026-30

SUMMARY

The purpose of this report is to present for Council's consideration, both:

- 1. Receive the Corporate Plan Progress Report for the period 1 July 2025 to 30 June 2026; and**
- 2. Adoption of the proposed Corporate Plan 2026-2030.**

The Corporate Plan Progress Report for 2025-2026 (Attachment 1) provides a summary of progress for the services, activities and projects adopted in the Corporate Plan 2025-2029 and demonstrates implementation of the Strategic Community Plan 2024-34.

The proposed Corporate Plan 2026-2030 (Attachment 2), aligns with the adopted Strategic Community Plan 2024-2034 and builds on the Corporate Plan 2025-2029, incorporating updated priorities, actions and deliverables for the coming four years.

BACKGROUND

All local governments are required to develop a Strategic Community Plan and a Corporate Business Plan in accordance with the Integrated Planning and Reporting (IPR) Framework and the Local Government (Administration) Regulations 1996.

The Strategic Community Plan provides the City's long-term vision and guides corporate, business, and financial planning. The Strategic Community Plan 2024-2034, which was adopted on 24 May 2024 after extensive consultation, outlines the communities aspirations, outcomes and objectives for ten years.



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The Corporate Plan translates these community aspirations into organisational priorities, services, projects and initiatives to be delivered over a rolling four-year period. The Corporate Plan 2025-2029 was adopted to establish how the City would deliver on the outcomes identified in the Strategic Community Plan 2024-34.

To maintain a clear alignment between the Strategic Community Plan and the City's operational commitments, a renewed Corporate Plan 2026-30 has been prepared. The updated plan builds on the Corporate Plan 2025-29 and reflects revised priorities, actions and deliverables that will guide the organisation's activities over the next four years.

The Corporate Plan is reviewed annually through the corporate planning and budget process to maintain a four-year outlook and ensure the City has the capacity and resources to deliver on the community's aspirations. Progress against the Corporate Plan is subject to ongoing internal monitoring and regular reporting to Council.

FINANCIAL IMPLICATIONS

The Corporate Plan has been developed in line with resource capacity, long term financial plan and annual budget considerations. Any costs associated with the development or modification of the Corporate Plan will be considered through the annual budget process and incorporated into the long term financial plan.

LEGAL IMPLICATIONS

In accordance with section 5.56 of the *Local Government Act 1995*, section 19DA of the *Local Government (Administration) Regulations 1996* and the IPR Framework and Guidelines, local governments develop a Strategic Community Plan and a Corporate Plan.

The Corporate Plan is to cover a period of at least four financial years and sets out the local governments priorities for dealing with the outcomes and objectives of the Strategy Community Plan 2024-2034.

Adoption and/or modification of the Corporate Plan is required by absolute majority under *Local Government (Administration) Regulations 1996* sections 19C (7) and 19DA (6) respectively.



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STRATEGIC IMPLICATIONS

This item is in keeping with the City of Fremantle's Strategic Community Plan 2024–2034:

Corporate - Lead and empower the organisation to deliver the vision of 'strong reputation, stronger future'

- The matters contained in this report align to the intent of this theme's outcome.

CONSULTATION

Consultation with internal stakeholders was undertaken to maintain alignment of services and projects to the themes in the Strategic Community Plan 2024–2034. Specific attention was given to the outcomes of the Strategic Community Plan to ensure services and projects continue to deliver on the communities desired outcomes.

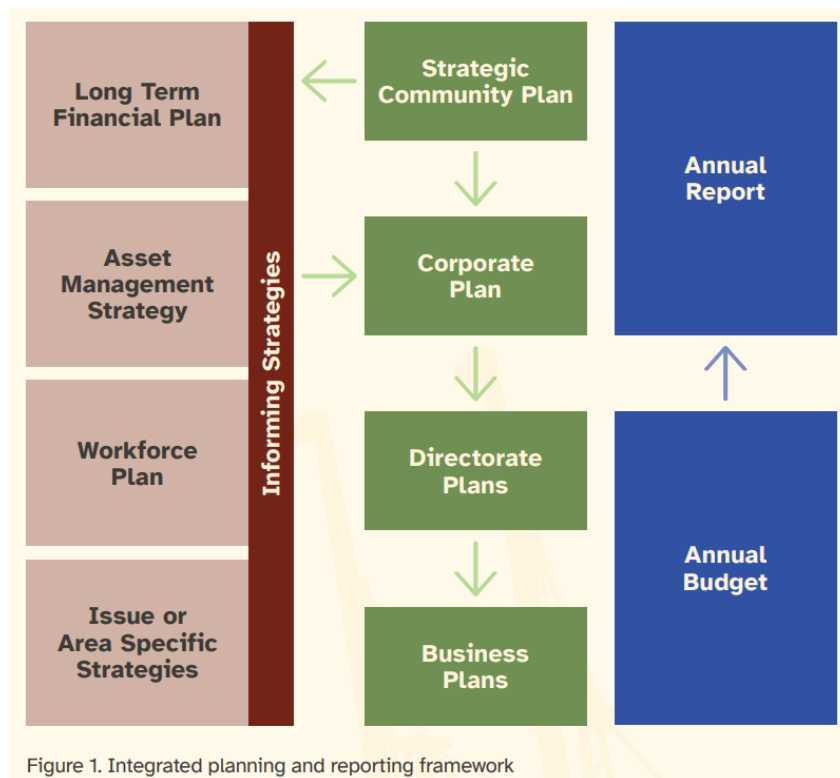
OFFICER COMMENT

The Corporate Plan Progress Report provides a summary of progress for the services, initiatives and projects programmed in 2025-26 as at 30 June 2026. The report demonstrates the City's progress in delivering on the commitments outlined in the Corporate Plan 2025-29 and contributing to the aspirations outcomes of the Strategic Community Plan 2024-34. Officers continue to actively manage and monitor progress through regular reporting.

The City of Fremantle is one of 137 local government authorities established under the *Local Government Act 1995* and delivers a broad range of services, facilities and regulatory functions. The City recognises that its performance has a significant influence on the liveability, productivity, wellbeing, connection and identity of the Fremantle community.

Council's Integrated Planning and Reporting Framework (figure 1) is a legislative requirement that ensures that planning and decision making are informed by both community aspirations and evidence based data. Aligned to the City's vision and long-term strategic direction, the framework guides the organisation in the delivery of services, development of organisational capability, allocation of resources and monitoring of performance.

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The Corporate Plan forms a key component of the Integrated Planning and Reporting Framework by outlining how the community's aspirations, as expressed through the Strategic Community Plan 2024-34, will be achieved over a rolling four-year period. Services, projects and initiatives identified within the Corporate Plan are aligned through integrated planning processes and resourced through the Annual Budget, while Directorate and Business Plans drive the operational activities required to deliver community outcomes.

The Corporate Plan 2026-30 has been developed following consideration of the progress achieved through the Corporate Plan 2025-29 and demonstrates ongoing commitment to delivering the aspirational outcomes of the Strategic Community Plan 2024-34. The plan outlines the services, projects and initiatives to be delivered over the next four years, with activities aligned to each Strategic Community Plan theme and supported by the organisational vision and values. Through this approach, the City remains focussed on developing a strong reputation and a stronger future, with the community.

The Corporate Plan is supported by a suite of informing strategies that guide organisational resourcing, financial sustainability, asset management, workforce capability and advocacy priorities. These strategies ensure that services and projects are delivered efficiently and effectively while maintaining a long-term focus on achieving the community's desired outcomes of liveable, thriving, creative, inclusive and resilient city.



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The proposed Corporate Plan 2026–30 maintains a rolling four-year outlook and will continue to be reviewed annually through the corporate planning and budget process to ensure alignment with the Strategic Community Plan 2024-34 and the City's long term financial planning. Progress against the Corporate Plan will continue to be monitored through regular internal reporting, reported to Council every six months and supported by annual reporting on key achievements and financial performance through the Annual Report.

VOTING AND OTHER REQUIREMENTS

Absolute Majority Required

DECISION MAKING AUTHORITY

Council

OFFICER'S RECOMMENDATION

Council:

- 1. Receive the City of Fremantle Corporate Plan Report – 1 July to 30 June 2026, as provided in Attachment 1.**
- 2. Adopt the Corporate Plan 2026-2030, as provided in Attachment 2.**



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SGSC2608-7 ADOPTION OF THE LONG-TERM FINANCIAL PLAN 2026-2036

Meeting date: Wednesday 12 August 2026
Responsible officer: Director City Business
Voting requirements: Absolute Majority Required
Decision making authority: Council
Attachments: 1. Long Term Financial Plan 2026-36

SUMMARY

The purpose of this report is to present the draft Long Term Financial Plan (LTFP) 2026-2036 to Council for consideration.

The report recommends that Council adopts the LTFP 2026-2036 (attached) noting that the document is updated and re-presented to Council for consideration annually following the adoption of the draft annual budget for each respective year.

BACKGROUND

The City's current LTFP was adopted in 2025 with the intent that it is updated and re-adopted annually to ensure it adequately reflects economic changes occurring throughout the year. The current plan covers the period from 2025 – 2035, with the proposed updated plan now incorporating initial estimated financial projections for 2036.

The updated LTFP is now presented to Council for consideration following the recent adoption of the 2026/27 Annual Budget.

FINANCIAL IMPLICATIONS

The LTFP presented for adoption provides a framework for future budget setting and will form the basis of the annual budget process. While the LTFP presents budget figures and project allocations for future years, the document remains subject to review each year to consider current circumstances and changes to future financial or community driven requirements.

This document and the content within it is indicative in nature and is used for longer term planning as part of the annual budget process. The annual statutory budget and annual financial statements remain as the documents that should be referred to for an accurate reflection of budget and actual expenditure for that respective financial year.



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This plan presents a 10-year estimated outlook on future financial capacity for the City and should be considered in conjunction with the corporate business plan and any capital project/operational information that corresponds with the annual budget each year.

LEGAL IMPLICATIONS

Section 5.56 of the Local Government Act 1995 requires Local Governments to prepare a plan for the future of the district. The Community Strategic Plan is the minimum requirement for meeting this obligation however the development of a Long-Term Financial Plan (10 Years) supports the delivery of the Community Strategic Plan and represents best practice as outlined in the Department of Local Government Sport and Cultural Industries (DLGSC) Integrated Planning and Reporting Framework.

STRATEGIC IMPLICATIONS

This item is in keeping with the City of Fremantle's Strategic Community Plan 2024 – 2034:

Corporate - Lead and empower the organisation to deliver the vision of 'strong reputation, stronger future'

- The matters contained in this report align to the intent of this theme's outcome.

CONSULTATION

A review of all base operating, capital and operating projects for years 1-4 is undertaken by Elected Members and Management through a series of long-term financial planning and budget workshops between February and June of each year.

OFFICER COMMENT

The draft Long Term Financial Plan is a way of communicating the City's 10-year outlook on future financial planning and should be read in conjunction with information provided as part of the annual budget each year.

This document provides a financial roadmap for the City over the next 10 years and maps out the key financial strategies and principles the City has adopted in managing its finances over the longer term. The draft LTFP has been developed in line with the City's financial priorities and the objectives of the City's Community Strategic Plan 2024-34.



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While it is intended that the City's LTFP remains dynamic and is updated annually as part of the City's annual budget process, an overarching objective is to consistently maintain an accurate and balanced financial position for at least the first four years of a rolling 10-year outlook. This enables current and prospective projects to be considered within a clear set of financial targets and operational capacity, up to four years ahead of the current budget year.

Years 5-10 of the plan will then afford some level of adaptability noting that community needs and economic conditions can evolve over those longer periods of time.

Economic Context

While the second half of 2025 began to indicate a path to more stable economic conditions, geopolitical tensions and the escalation of conflict in the Middle East saw volatility return in early 2026.

The current situation has been broadly flagged as being likely to impact the WA State economy and the local government sector throughout 2026-27, which is reflected in State budget forecasts and the WALGA Local Government Cost index.

The State budget flags the re-emergence of inflationary pressures both nationally and internationally, due to higher prices for oil and refined products attributed to the Middle East conflict, which is expected to flow through to local inflation over the near-term.

WALGA's Local Government Cost Index (LGCI) is based on statewide cost data collected from across WA Local Governments. WALGA's economic briefing for the June quarter of 2026 identified the following key observations in relation to the LGCI.

- The LGCI was forecast to increase by 3.5% across the 2025-26 financial year, reflecting an increase in costs during the financial year. The forecast for 2025-26 was revised upward from the 3.1% annual forecast in the March quarter of 2026 that was referred to in the previous budget adoption report.
- The upward revision was driven by increases in building costs on the back of the conflict in the Middle East, which has seen fuel prices spike and add to the cost of many key construction inputs such as bitumen.
- The increase also reflects higher employee costs, which have been revised upwards from 4% in March 2026 to 4.25% in June.



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- These strong increases have offset a slight downward revision to materials and contracts costs from a forecast 2.8% to a forecast 2.3%. This was due to professional services (research, administrative, legal, accounting) not growing as strongly as expected.
- The sharp increase in fuel prices has meant that construction costs are adding pressure to the index, with road and bridge construction up from 2.2% in 2024-25 to 4.5% in 2025-26 and non-road infrastructure up from 3.3% in 2024-25 to 4% in 2025-26.
- The 2025-26 LGCI is forecast at 3.5% before decreasing to 3.3% annual growth across 2026-27 to 2027-28. This has been revised upward from the previous forecast in March of 3.1% in 2025-26 and 2026-27 and 3.0% in 2027-28, reflecting the stickiness of inflation as a result of upward revisions to the construction costs. This remains above the Reserve Bank of Australia's target for CPI of 2-3% and is only forecast to reach 3% in 2028-29.
- Local Government budgets and capital projects are likely to remain under pressure due to elevated construction costs, especially through impacts to budgets through infrastructure and wages.
- There continues to be a risk of upward revision to the LGCI due to second and third order impacts of fuel volatility.
- WALGA advises that given current conditions, Local Governments should adopt flexible budgeting strategies, incorporate contingencies, and use adaptive procurement approaches to manage volatility.

Further economic analysis has been provided in the agenda report relating to the [adoption of the 2026-27 annual budget](#). However it should be noted that the WALGA June Quarter Economic Briefing (as per observations above) was not available at time of budget adoption, and numbers may vary across reports due to the increase in the LGCI since March.

Financial Priorities

Following the adoption of the City's Long Term Financial Plan (LTFP) in 2025, focus has been on continuing to grow investment into the renewal of existing assets, growing financial reserves, diversifying discretionary revenue sources and planning/budgeting for capital programs that are in line with the City's capacity to deliver.

Notwithstanding this, current economic volatility has required the City to plan for scenarios outside of some of those existing focus areas resulting in the reprioritisation of some short-medium term initiatives.



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This has included refining the City's capital program as well as reprofiling contributions to the City's reserves to mitigate any potential exposure to ongoing economic volatility.

Cumulative revenue in LTFP outyears has also been modestly impacted following the 2026/27 annual budget limiting the rate increase to be within relative proximity to CPI (in acknowledgment of cost-of-living pressures currently being faced by the community).

While responding to current economic indicators is important to mitigating the City's financial risk in the short-medium term, the City remains focused on achieving the longer-term objectives articulated in the Long-Term Financial Plan.

In line with the City's vision Strong Reputation. Stronger Future - Four key intersecting priorities are identified in the LTFP to aid the City in maintaining a strong financial future. These include:

Manage our capacity to deliver

Due to recent economic challenges and subsequent impacts to the Australian Economy the City has faced challenges with resourcing, increasing cost of delivery and cost of construction. While inflation appears to have peaked, it may still take some time for lagging inflationary pressures to pass. We must therefore focus on managing our capacity to deliver, through aligning strategic workforce planning and the delivery of operations and projects.

Prioritise renewal of our existing assets

As part of providing facilities and services to the community, the City manages well over \$700 million worth of assets. With such a large asset base the City must maintain a focus on increasing its investment into the renewal of its assets, so that they remain functional and accessible by the community and its future generations.

Plan for the future

The City has now completed the delivery of community infrastructure that has driven a once in a generation renewal of Fremantle's City Centre. Notwithstanding the significant benefits that have been achieved as a result, the City must now continue to focus on planning for future investment into the community by growing the City Centre's residential population and investing in the outer suburbs. To do this we must continue to grow the balance of financial reserves to fund the delivery of future capital investment into the suburbs, and delivery of capital projects that support and attract major residential development into the City Centre.



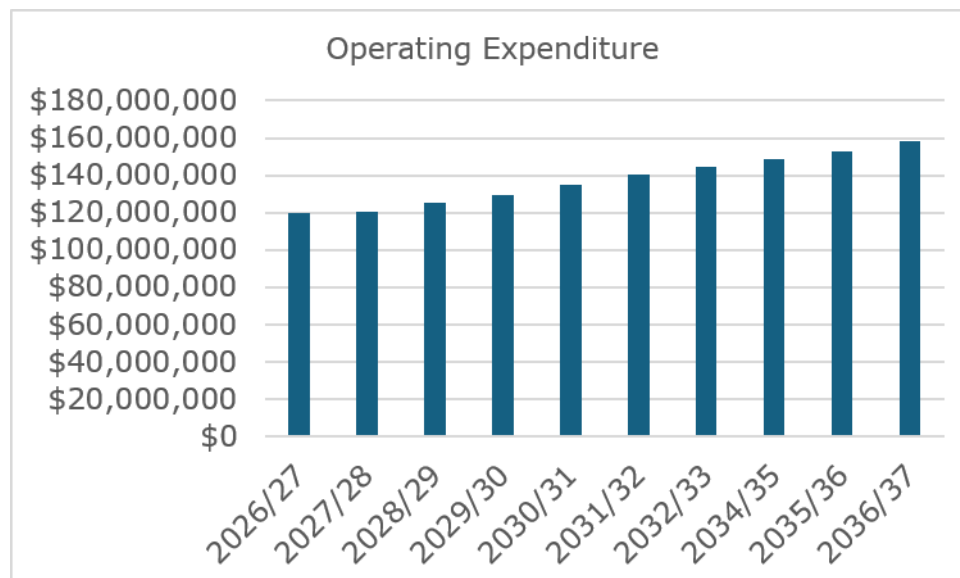
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Grow our funding streams

As the City seeks to grow expenditure on the renewal of its assets, improve the operational capacity required to achieve this, and grow its reserves, it must do so via managing existing costs and generating revenue through multiple funding channels rather than relying solely on the City's rate base. To do so we must seek to grow discretionary revenue and funding sources while also more effectively prioritising existing operational expenditure in line with the City's strategic objectives and capacity to deliver.

Forward Trends – Operating and Capital

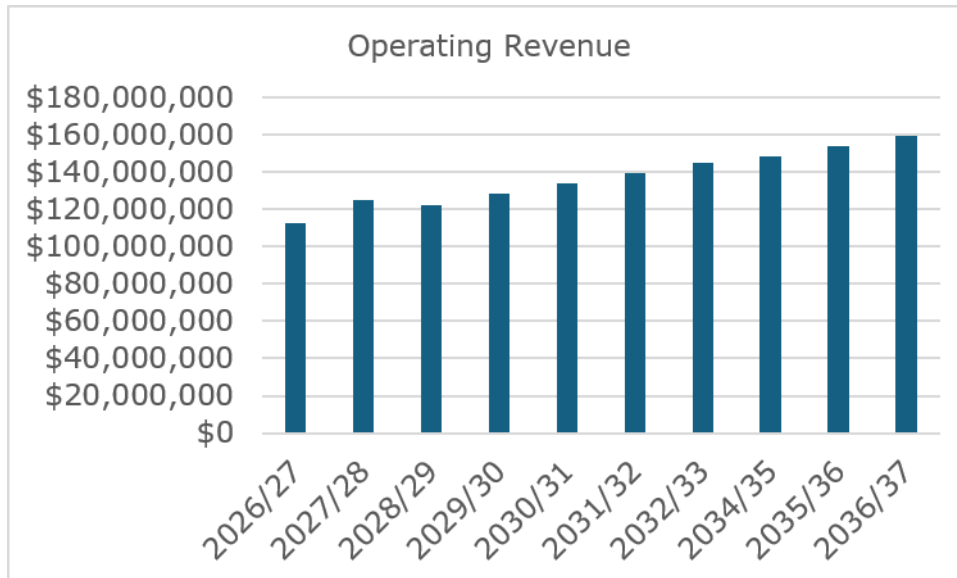
The current 10-year outlook presents an increasing investment into service delivery across operating areas.



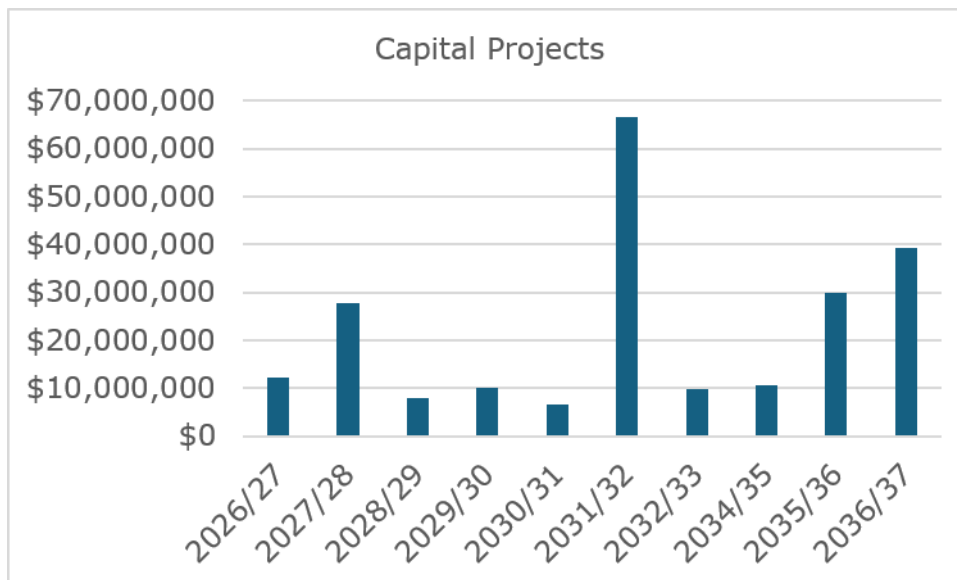
To support the increase in operating activity the plan also identifies a steady increase in operating revenue to support this growth.



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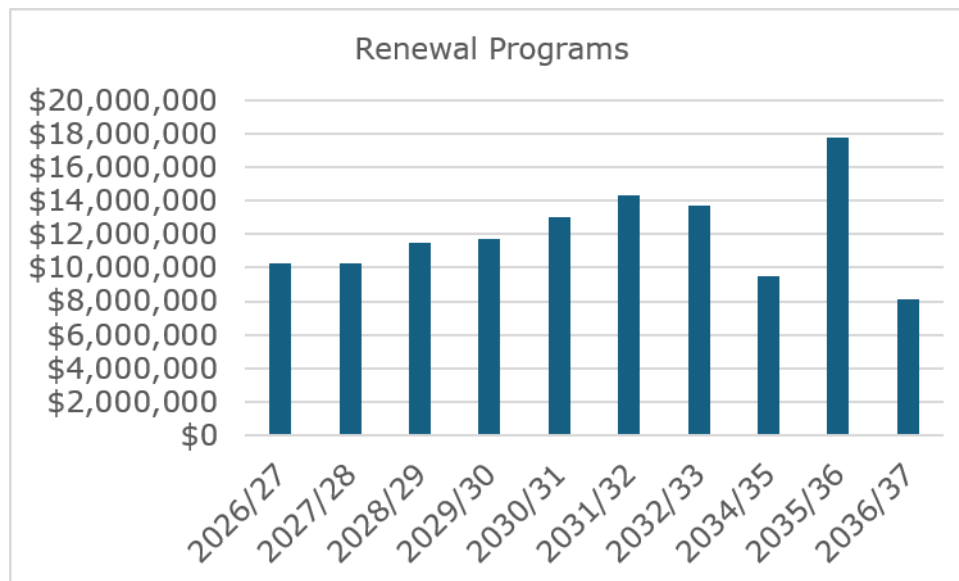
Trends in capital expenditure demonstrate a focus on the delivery of existing projects that are currently planned for years 1-4, with a return to more modest investment in new projects beyond year 4 to support the ongoing objective of increasing investment into renewal programs.



As a result a strong increase in renewal program expenditure is achieved year on year through to year 6 of the plan, with an easing in this increase in later years to allow for more capital projects to come online from year 7 as the community grows and evolves over the next 10 years.



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The LTFP also indicates a consistent year on year reduction in operating deficit, noting that the operating deficit is primarily attributable to depreciation expense which is a non-cash book item with nominal impact on the City's cash position.

Capital Projects

The City delivers a significant program of capital works annually comprising of project delivery and an ongoing program of upgrades and renewal for our existing assets.

A list of major capital projects and programs currently planned for the next 10 years have been provided in the attached plan, as well as profiles on significant multi-year capital projects and programs being delivered across the community.

It should be noted that timing and costs associated with projects listed in plan are estimates only and may be subject to change pending changes in community need or economic conditions.

A number of multi-year master-planned projects have been scheduled over the next 10-year period in line with community need and asset management requirements. These projects (as profiled in the attached plan) are in varying stages of scoping and development however the plan provides an estimated time of delivery for each project along with the financial allocation currently included in the Long-Term Financial Plan. Key highlights are included in the table below:



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Overview (millions)	26-27	27-28	28-29	29-30	30-31	31-32	32-33	33-34	34-35	35-36
Boo. Park Masterplan				\$0.64		\$1.45	\$0.55	\$0.4		
Hilton Park Masterplan	\$4.76	\$3.0					\$3.0	\$7.0	\$5.5	\$6.7
Samson Park Masterplan	\$1.55	\$2.34								
Walyalup Koort Masterplan		\$2.27	\$0.5	\$0.5	\$0.15	\$2.0	\$0.05	\$1.25	\$1.25	\$5.0
Fremantle Town Hall		\$0.5	\$1.5		\$1.4	\$2.4				
North Fremantle Foreshore		\$1.15	\$0.35	\$0.6						
Road Safety Projects		\$0.52	\$0.85	\$0.015	\$0.015	\$0.015	\$0.56	\$0.51	\$0.51	\$0.5
Cantonment Hill Masterplan				\$1.5						
South Beach Masterplan	\$0.25	\$1.9								
Cantonment Street Urban Realm			\$1.5	\$1.5						

More broadly the City continually plans for and delivers a range of new capital initiatives and projects that aid in providing new facilities for the community as well as improving public amenity, open spaces and supporting infrastructure. These projects are delivered in addition to the ongoing capital renewal program, and are typically driven by community need, growth and demand.

The LFTP also includes a full 10-year list of projects (inclusive of the previously mentioned highlights) that have been developed based upon our core financial priorities. This includes appropriately managing our capacity to deliver and continuing to focus on the delivery of future capital investment into the suburbs, and delivery of projects that support and attract major residential development into the City Centre.

The project list provided in the LFTP may be subject to change pending shifting community need over the longer term, however, it provides the City's best estimate on the prioritisation and estimated cost of future projects that are currently in the pipeline.

Capital Programs

In addition to capital projects, the City's capital renewal program relates to the ongoing management and replacement of Council infrastructure and is predominantly focused on maintaining, upgrading, or replacing assets like roads, buildings, and recreational facilities to ensure they remain accessible and functional for use by the community.

The City manages well over \$700 million worth of assets, and as previously mentioned a key focus area for the City's long term financial plan is to increase its investment into the renewal of its assets, so that they remain functional and accessible by the community and its future generations.



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The LTFP outlines the City's planned investment into its ongoing renewal programs across the next decade, and indicates growing investment into critical program areas such as:

- Building Maintenance and Renewal
- Drainage
- Footpaths
- Parks & reserves
- Plant, Equipment and Vehicles, Road safety and maintenance
- Street Lighting

As part of strategic asset management activities, the City has been undertaking detailed lifecycle analysis in line with ISO 55001 to ensure we continue to minimise gaps between recommended asset performance levels and the budget made available for asset maintenance and renewal.

Based on the funding being made available across the 10 years of the LTFP, the proposed budget allocations are sitting at approximately 94% of the cost to undertake the recommended lifecycle activities required to meet current service expectations and mitigate operational and strategic risk. This is seen as a solid foundation and target for the forthcoming 10 years, as the City continues to work towards one of the key strategic objectives within the LTFP being the prioritisation of renewal of existing assets.

Future Transformational Projects

While these projects are currently still in conception phase and are yet to be fully scoped, the City is currently undertaking feasibility and business case work on three significant projects.

These projects are currently reflected within the Long-Term Financial Plan however following the completion of business cases and feasibility studies, the costings and timings may be subject to change and will require further consideration by Council before they progress.

The LTFP document includes estimated timings and contributions associated with the redevelopment of Fremantle Oval, the City of Fremantle Depot, the Fremantle Leisure Centre, and the delivery of additional parking supply within the CBD. The information presented in the document provides the community with an insight into future years of the plan should feasibility and business cases identify the projects as opportunities that should be pursued.

The 2026 document also reflects any changes to assumptions relating to these projects occurring over the past 12 months.



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VOTING AND OTHER REQUIREMENTS

Absolute Majority Required

DECISION MAKING AUTHORITY

Council

OFFICER'S RECOMMENDATION

Council adopt the City of Fremantle Long Term Financial Plan 2026 – 2036, as provided in attachment 1.



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SGSC2608-8 SHORT TERM ACTIVATION OF CITY PROPERTIES - RESPONSE TO NOTICE OF MOTION

Meeting date: Wednesday 12 August 2026
Responsible officer: Director City Business
Voting requirements: Simple Majority Required
Decision making authority: Council
Attachments: 1. Commercial Plan 2025 - 2030 Proposed Changes

SUMMARY

The purpose of this report is to provide a recommendation in response to the Notice of Motion regarding short term activation of city owned properties received from Cr. Williamson-Wong and resolved by Council on 24 June 2026 (C2606-18).

This report recommends that Council adopt the updated Commercial Plan 2025-2030 in line with the request received via the notice of motion.

BACKGROUND

A notice of motion was received from Cr. Williamson Wong at the Ordinary Meeting of Council on 24 June 2026 ([Item C2606-18](#)).

The notice of motion requested a new action be incorporated into the City's existing commercial plan to allow for short-term activation while an Expression of Interest (EOI) process is being undertaken, or where an EOI process does not find a suitable tenant within three months. This was to ensure that City assets remain productive and contribute to a creative, diverse, economically sustainable and vibrant Fremantle.

While this practice already occurs, officers were supportive of the proposed changes to the commercial plan to formalise this existing practice and have now brought the proposed change back to Council for adoption.

FINANCIAL IMPLICATIONS

Nil.

LEGAL IMPLICATIONS

The City is required to dispose of (lease) property in line with the requirements of section 3.58 of the Local Government Act 1995, as well as its leasing in a competitive manner Council policy.



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STRATEGIC IMPLICATIONS

This item is in keeping with the City of Fremantle's Strategic Community Plan 2024 – 2034:

Thriving City - Vibrant and active city centre

- Key city centre places are activated by a diverse program of both programmed and community-driven events and activities.

CONSULTATION

Nil.

OFFICER COMMENT

The Council adopted Commercial Plan outlines key initiatives and action areas to be delivered across the City's commercial parking, commercial property, and other key revenue generating assets, with the intent that opportunities to grow and diversify revenue streams are identified and implemented.

The plan acknowledges that Councils must manage property assets in a way that balances financial performance with community value, planning goals, management orders and broader public benefit – and includes the following consideration:

- Some properties may serve important cultural or civic roles, or add significant value to tenancy mix despite delivering sub-commercial returns.
- Strategic land may yield modest financial returns but enable activation, employment, or affordable space for creative industries.
- Asset decisions must therefore consider the broader economic, environmental, and social impacts beyond immediate financial returns.

For these reasons, the City has done and will continue to make vacant spaces available for temporary activations, as and when those opportunities are presented to the city, or officers proactively identify them.

The City currently only has vacancy in one building within its commercial portfolio (Evan Davies Building). The larger vacancy (7-9 South Terrace) has recently been licensed to a pop-up retailer for the purpose of short-term activation. This space has also been made available for other pop-ups in the past via nonprofit agencies like Spacemarket. The much smaller vacant space adjacent to this (formerly Ben & Jerrys) has also been leased and is currently going through relevant approval processes.



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Proposed changes to the commercial plan in response to the notice of motion have been provided in attachment 1. Officers are presenting the proposed change to Council for adoption.

VOTING AND OTHER REQUIREMENTS

Simple Majority Required

DECISION MAKING AUTHORITY

Council

OFFICER'S RECOMMENDATION

Council adopt changes to the Commercial Plan provided in attachment 1.



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SGSC2608-9 DRAFT COMPLAINTS MANAGEMENT POLICY

Meeting date:	Wednesday 12 August 2026
Responsible officer:	Manager Customer Experience
Voting requirements:	Simple Majority Required
Decision making authority:	Council
Attachments:	1. Council Policy Complaint Management Customer Experience 2. Draft Complaints Management Policy

SUMMARY

The City of Fremantle's current Complaint Management Policy was due for review in 2025. Following the review process, a revised policy has been drafted to replace the current policy with one that provides more contemporary guidance and information on how the City manages complaints.

This report recommends that Council revoke the existing Complaints Management Policy and adopt the draft Complaints Management Policy, as provided in Attachment 2.

BACKGROUND

Adopted in 2013, with a minor amendment made in 2021 (FPOL2109-16), the City's current Complaint Management Policy was due for review in September 2025.

The draft Complaint Management Policy aims to ensure that the community has access to a comprehensive guide which clearly communicates the City's complaint management guidelines and principles.

FINANCIAL IMPLICATIONS

Nil.

LEGAL IMPLICATIONS

Division 7 of the *Local Government Act 1995* prescribes provisions for general complaints which include elected members and employees. These complaints may be made to the Local Government Inspector; however, the Inspector can refer general complaints to the relevant local government if more appropriate for them to deal with.



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This draft policy shall in no way contradict the *Local Government Act 1995* however is intended to align to this legislation, the *Equal Opportunity Act 1984 (WA)* and the *PRIS Act 2024 (WA)* whilst providing principles of procedural fairness and transparency in the management of complaints.

STRATEGIC IMPLICATIONS

This item is in keeping with the City of Fremantle's Strategic Community Plan 2024 – 2034:

Corporate - Lead and empower the organisation to deliver the vision of 'strong reputation, stronger future'

- The matters contained in this report align to the intent of this theme's outcome.

CONSULTATION

Reference to key bodies for best practise, such as Ombudsman Western Australia was combined with internal consultation with key frontline stakeholders to seek feedback.

Consultation and feedback were sought from the following teams and managers.

- Walyalup Fremantle Arts Centre Customer Service
- City Planning Business Support
- Library Operations
- Leisure Centre
- Visitor Centre
- Governance
- People and Culture
- Customer Services
- Manager Commercial Services
- Manager Governance
- Manager People and Culture
- Management Team
- Executive Leadership Team

OFFICER COMMENT

A Complaint Management Policy exists to ensure complaints are managed in accordance with best practice as outlined by the Western Australian Ombudsman and the *Local Government Act 1955*, establishing a culture of continuous improvement and supporting the City in handling complaints promptly, fairly and equitably.



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Following review of the current policy, it was identified that the policy could more clearly stipulate roles and responsibilities, processes, principles and definitions in relation to complaint management, which raises the risk of inconsistent complaint handling across the organisation, and missed opportunities for continuous improvement.

The draft policy addresses these gaps, aiming to be more informative to the community, providing complainants with clear guidance on how the City will address various types of complaints, our guiding principles, and external agency resources to provide alternative avenues for a complaint. By clearly establishing what the policy does and does not cover and providing information about external agencies for matters outside the City's jurisdiction, the draft policy will help ensure complaints are directed to the appropriate authority, supporting an improved customer experience. By clearly communicating the scope, principles and processes, the draft Complaint Management Policy will act as a comprehensive guide for City staff, customers and the community.

While the current policy recognises the role of complaints in improving services, it does not clearly embed this within the policy. In response, the draft Complaints Management Policy strengthens this approach by solidifying continuous improvement as a key objective of the policy, as well as clear outcome of informed decision-making surrounding complaints.

Guidance on the principles that guide the actions of City Officers when addressing complaints has also been improved. The draft Policy now provides clearer direction and establishes a set of principles to underpin how parties to complaints are to be treated, with professionalism, respect and confidentiality. These principles underpin the policy's objectives and ensure that the City is acting in line with legislative requirements.

The draft Policy provides clear definitions of core terminology used within the policy, which acts to ensure a consistent and shared understanding of what is covered under the policy.

It ensures that the City is compliant with the obligations and requirements of the *Privacy and Responsible Information Sharing legislation (PRIS) Act 2024 (WA)*.

Adoption of the draft Complaints Management Policy would place the City in a stronger position to handle complaints using a consistent approach across the whole organisation, providing improved outcomes for both the City and the City's community.



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VOTING AND OTHER REQUIREMENTS

Simple Majority Required

DECISION MAKING AUTHORITY

Council

OFFICER'S RECOMMENDATION

Council:

- 1. Revoke the current Complaints Management Council Policy, as provided in Attachment 1.**
- 2. Adopt the draft Complaints Management Council Policy, as provided in Attachment 2.**



Motion of which previous notice has been given

Nil.

Urgent business

In cases of extreme urgency or other special circumstances, matters may, on a motion that is carried by the meeting, be raised without notice and decided by the meeting.

Late items

In cases where information is received after the finalisation of an agenda, matters may be raised and decided by the meeting. A written report will be provided for late items.

Confidential business

Nil.

Members of the public may be asked to leave the meeting while confidential business is addressed.

Closure